

ORTUS – Gateway to University IS

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Outline

- University IS integration
- Rise of IS usage and acceptance
 E-learning & Library examples
- Audience based approach
- Conclusions



Common challenges

- Systems distributed across departments
- Different login names in different systems
- Weak or no integration across
 systems



Study support systems

Students record management

Administration support systems

Finance

HR

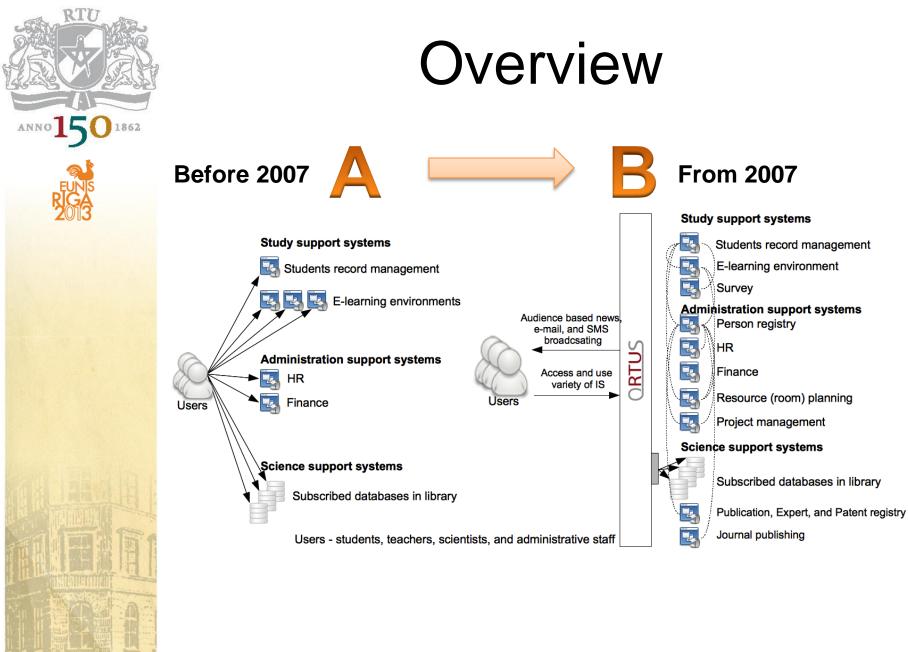
Science support systems

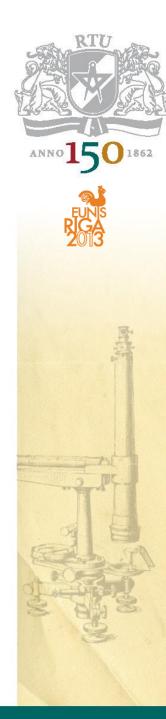
Subscribed databases in library





- University portal ORTUS (*source, rising in Latin*) introduced in 2007
- ORTUS the facilitator of access and use of different IS
 - → Ease of access, single point of entry, gateway to university IS
 - → Services provided through ORTUS have evolved and are still evolving to adjust changing requirements

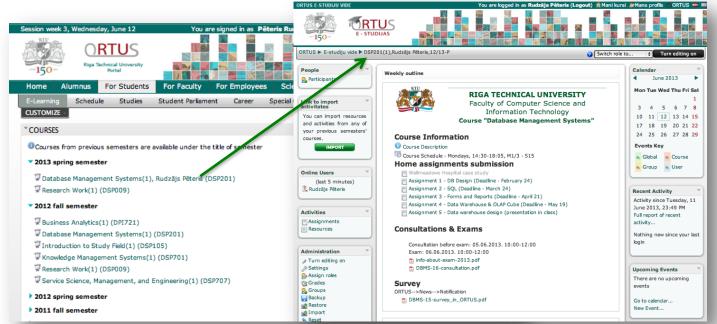




The rise of IS usage and acceptanceexamples (1)

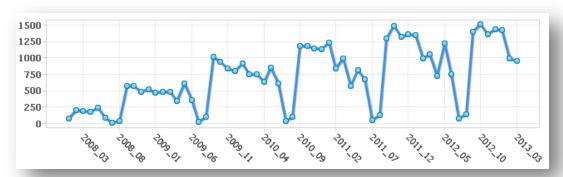
Centralized e-learning solution

- No distributed e-learning environments across departments
- Single point of access





- Centralized synchronization to populate user and course data
 - Courses, teachers, and students each semester are already there – teachers don't have to worry about student assignment to e-learning courses
- User support and training
- Activity (thousand hits per month)





The rise of IS usage and acceptance– examples (2)

 Unified access to databases subscribed by the library (Scopus, ScienceDirect, Ebsco, SpringerLink, etc.)

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- User just signs in ORTUS and can freely access any subscribed database
 - there is no need to use different login names for each database
 - no need to be physically present in the library



- Activitity (user sessions per year)
 - Science Direct: from 9,200 in 2007 to 16,000 in 2012
 - SpringerLink: from 960 in 2007 to 2,600 in 2012



Audience based approach

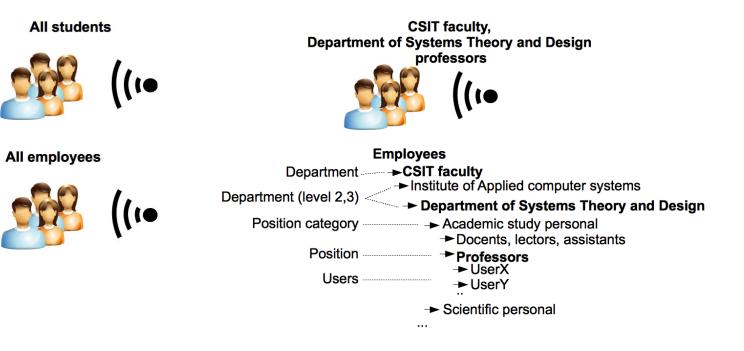
- Users visit portal with their own goals (studies, research, administrative, etc.),
 - For each of them we can ensure the customized information acquired from different integrated systems
- Audience based solutions
 - ORTUS itself
 - News
 - Surveys
 - Notifications from different IS
 - E-mail, SMS

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Audience examples

• From generic to specific audiences





ORTUS itself



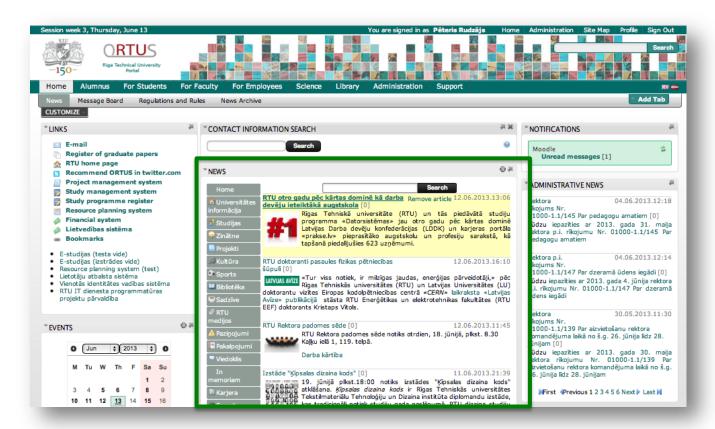
 Different information units and features available for students, employees, foreign students, guests

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| Study programme register Resource planning system Financial system | universitātes (RTU) radošo industriju centrs, piedaloties izglītības un zinātnes ministram Vijačeslavam Dombrovskim, Saeimas Izglītības, kultūras un zinātnes komisijas priekšsēdētājai Inai Druviteti, nozaru profesionājiem, universitātes mācībspēkiem un studentiem. | maij 0100 ama | ▼ 2013 spring semester ↓ Algorithmization and Programming of Solutions(2) (DIP106) | Course material for «General Sociology» [0] Course material for «General Sociology» DORMITORY RENTAL AGREEMENT [0] | 12.03.2013.09:52 | |
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News







Centralized surveys

Audiences: study course students of particular semester, curricula graduates, doctoral students

| | Title | Term/Deadline | Filled | | | | | |
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| 1 Algoritmi un progran | nmēšanas metodes , Gints Jēkabsons | 31.05.2013 | No | | | | | |
| | Roman Manalita | 21.05.2012 | 110 | | | | | |
| 1 Datu bāzu vadības | sistēmas , Pēteris Rudzājs | 31.05.2013 | No | | | | | |
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| | a Aleksandrs Matvejevs | 31.05.2013 | No | | | | | |
| 6 Elektrotehnika un e | lekaonika , Aigars Vitols | 31.05.2013 | No | | | | | |
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Integrated data from:



Students record management

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Resource (room) planning

Person registry

Curriculum registry



Notifications from different IS

- Single users as audience
- Example sources:
 - Students rec. management about study depts (unpaid payments)
 - E-learning about unread messages
 - Survey about unfilled surveys
 - Scientific library overdue the date for returning books to library Data from:

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|-------------------------------|------------|
| Moodle Unread messages [1] | 6 U |



Students record management

E-learning environment

Survey

Scientific library



Other audience based solutions

• E-mail, SMS



As means to quickly communicate information to specific audiences





- Example cases:
 - Unplanned guest lecturer speech about a specific topic
 - Teacher's unexpected absence one hour before the class



Conclusions

- University portal ORTUS as a facilitator to system integration
 - Integration of different IS is facilitating new and evolving solutions and services
- ORTUS as a gateway
 - Single point of entry to different IS
 - Audience based solutions
 - Serving information to user (news, notifications, etc.)
 - Gathering information from user (feedback, surveys, etc.)