

Trans-national benchmarking

Finding the holy grail

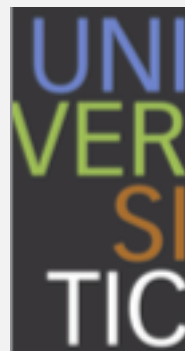
THE BACKGROUND

Background

- Cross-section where existing initiatives overlap
- 5 - 10 indices to the European University Community.
- An aggregated view that could answer questions such as “What’s the state of XX in European Higher Education IT”.



BencHEIT survey 2016



BENCHMARK HBO 2015

The challenges

1. Determine the indexes
2. Identify questions that is required to get to these indexes
3. find a way (tool, nomenclature etc) to make sure we can retrieve comparable data across Europe.

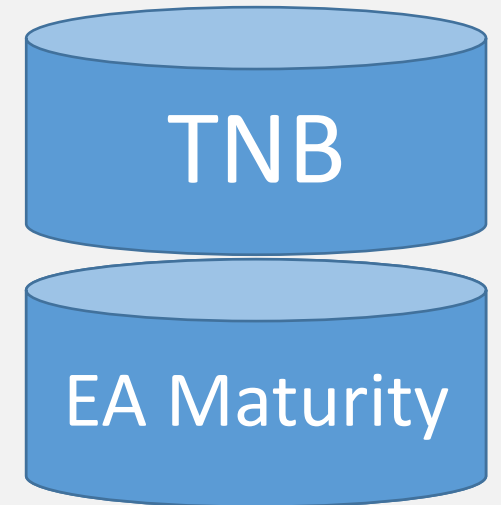
THE PROCESS

- No obvious overlapping indices
- Rather than looking for a cross-section – what do we want to know?
- Challenge – definitions
- Low barrier of entry

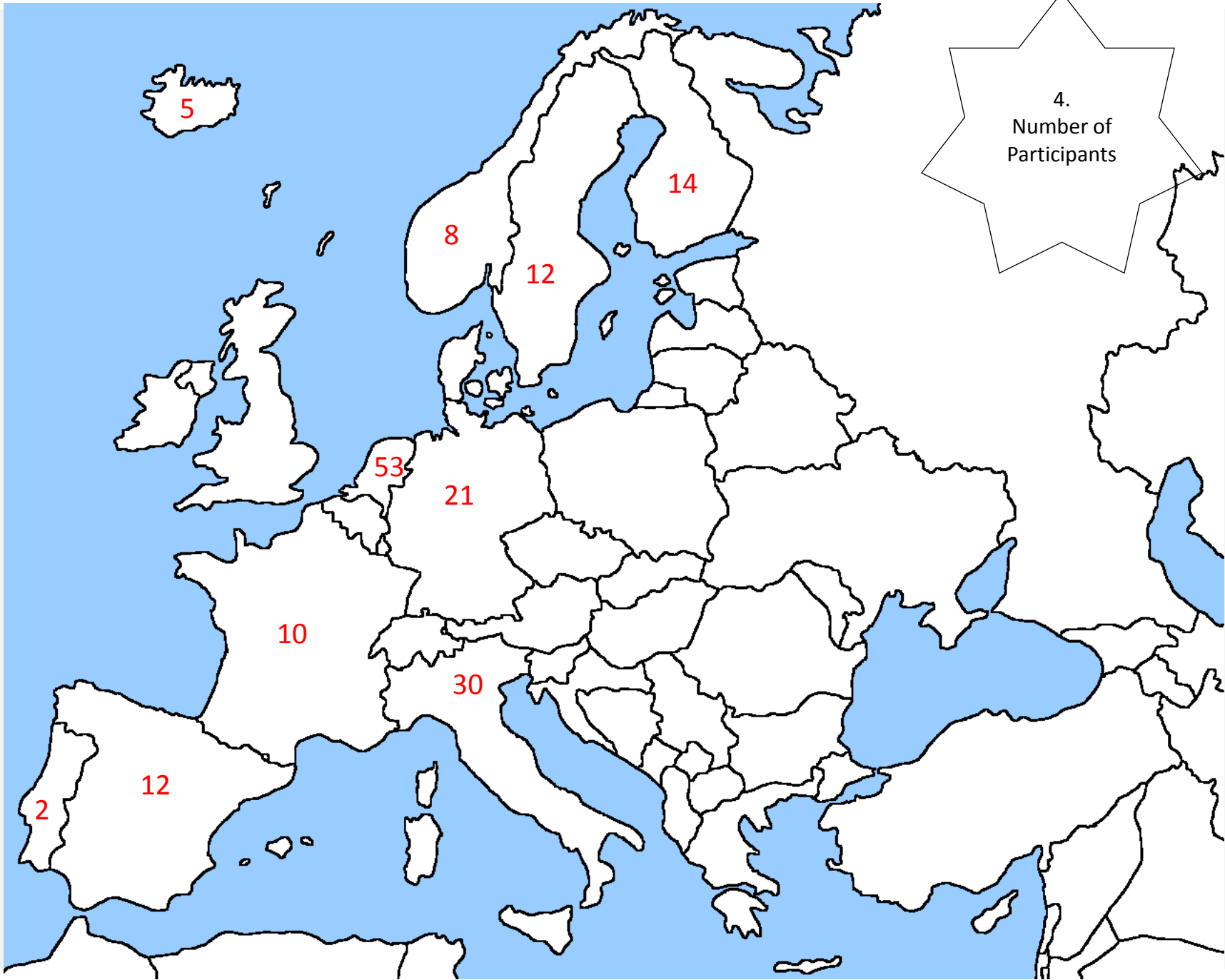
- A number of content groups:
 - General Information
 - Context information
 - IT resources, management and strategy

Vision

- 500 participants!!!
- 20+ countries
- Aligning with other cross-border benchmarking initiatives
 - CHEITA Global CI – Going global
- Adding thematic modules in the future

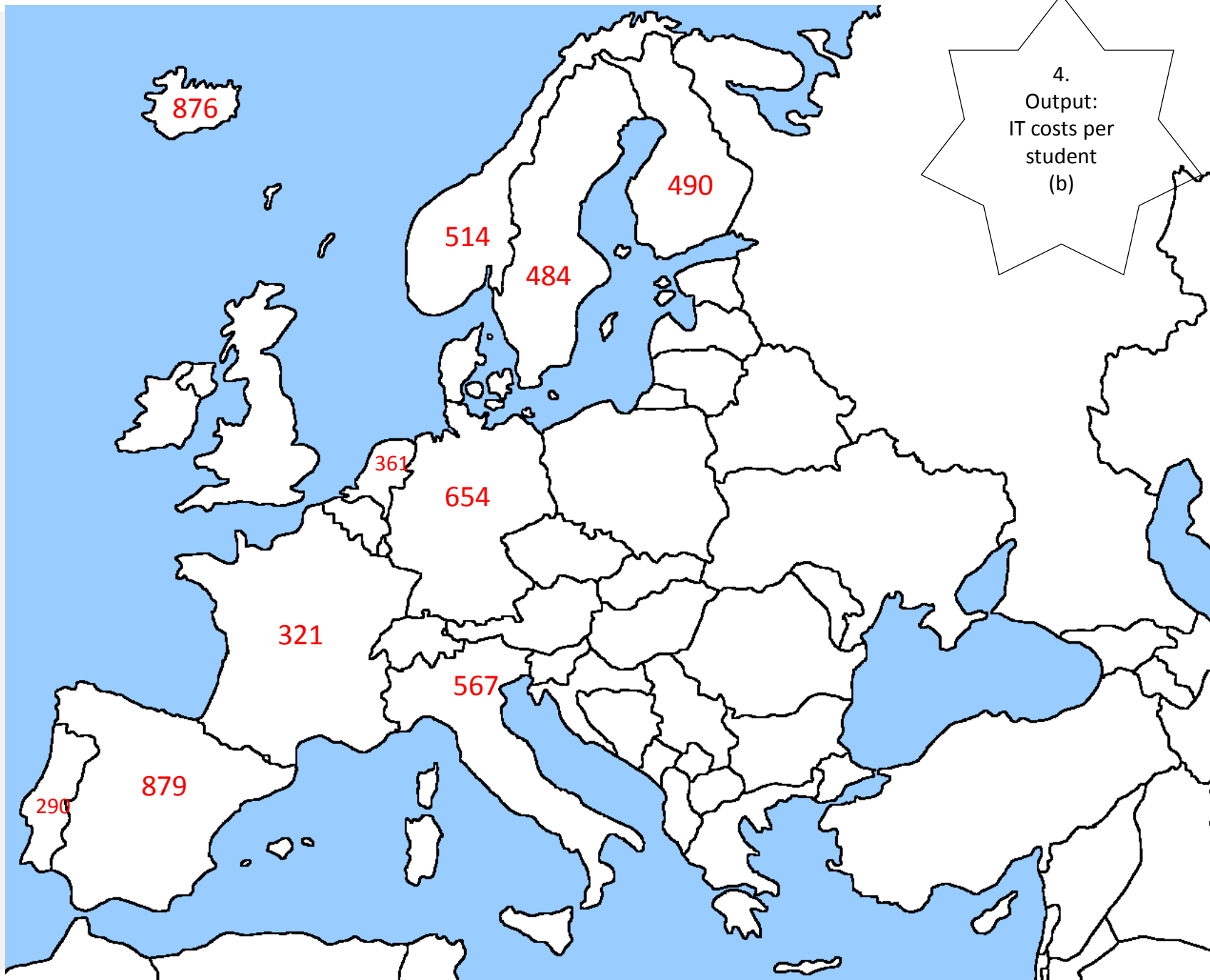


THE PRODUCT

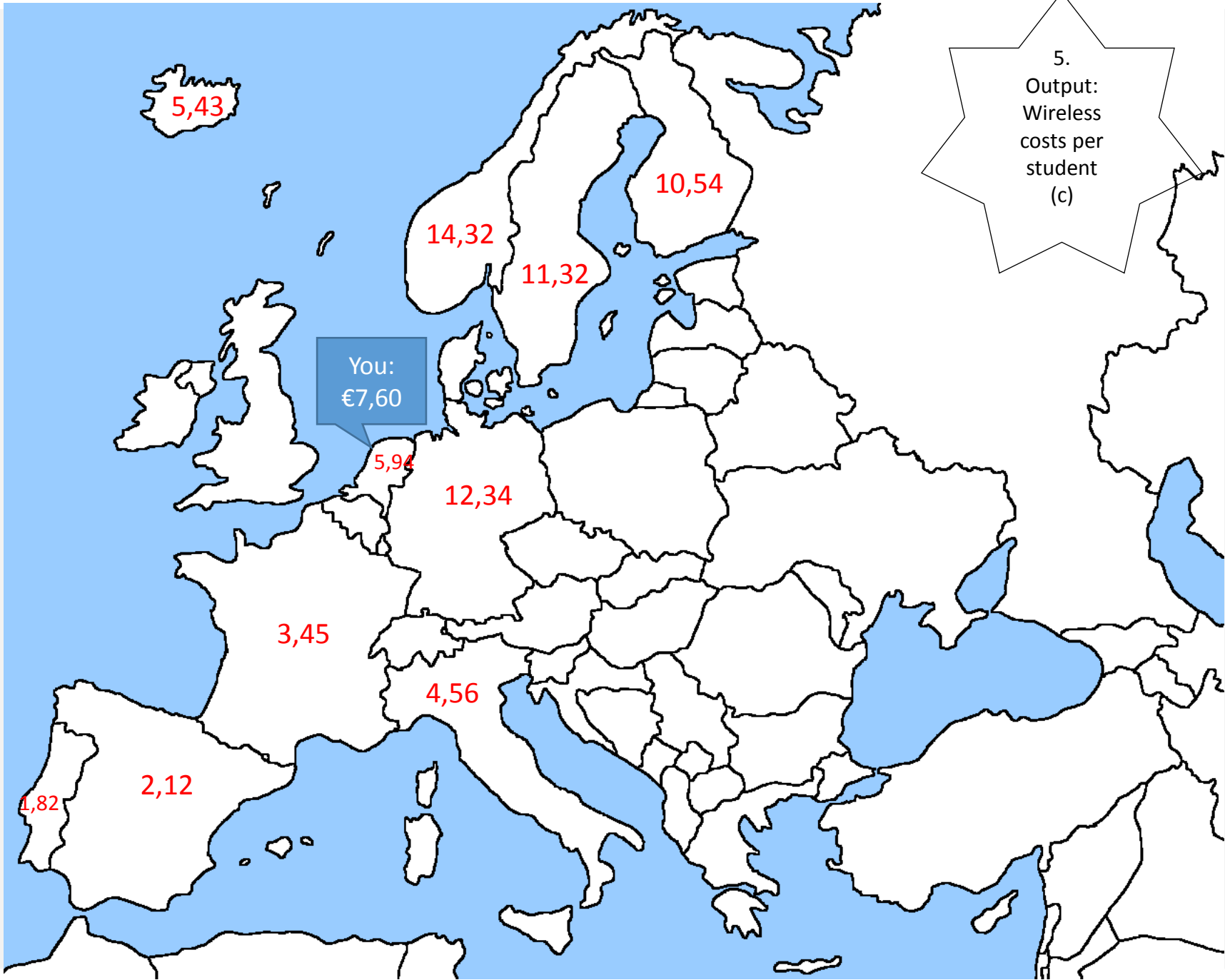


4.
Number of
Participants





4.
Output:
IT costs per
student
(b)



5.
Output:
Wireless
costs per
student
(c)



PARANTION

A small orange square located below the letter 'O' in the word "PARANTION".