

Uniform Gateway to Hybrid Virtual Learning Environment

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Riga Stradins University (RSU)



Riga Stradins University (RSU) is located at the capital of Latvia in Riga. RSU has 9100 students from that 25% are international students from 50 countries. RSU provide studies in the areas of Health care, social sciences and humanities.

University was foundend by **Professor Pauls Stradiņš** (1896-1958) – the leading and most prominent figure in medicine and medical education in Latvia. Initial name of the university was Riga Medical Institute.



RSU Figures

General

- Students: **9000**
- **26 %** international students
- students from **56** countries
- Faculties: **9**
- Employees: **1500 (60% academical)**

Study Programmes

- Total: **67**
 - **12 in English**
- Mostly: health sciences and social sciences



Project description

DR

Aim of the Student portal MyRSU

To provide an intuitive and integrated, easy-to-use RSU virtual space for students. Access to all related information about studies and different types of e-services is provided at one place.

[illegible]

Alternative analysis

The following alternatives were evaluated:

1. A custom made mobile app,
2. Purchase stand-alone mobile app to integrate with existing ecosystem,
3. Obtain a new student portal together with mobile app.

Evaluation criteria were as follows:

1. Functionality and maturity of product,
2. Market penetration,
3. Options of interoperability with other systems
4. User interface,
5. Options for single sign on,
6. Total costs of ownership for five years,
7. Support for multilingual content,
8. Implementation time to go live,
9. Technological and delivery risks.

Project Scope and Approach

Scope:

1. MyDay from Collabco as a single mobile and desktop platform,
2. Custom made E-services portal connecting e-services with back-end systems in Riga Stradins University and other institutions, like ISIC and public transportation company,
3. Launch mobile apps for existing platforms like Moodle and Panopto.

Timeline:

1. Project scheduled for 1.5 years
2. Go live with functionality that replaces existing portal – 5 months from contract

Project Approach:

1. Continuous development
2. High involvement of key stakeholders and student union.

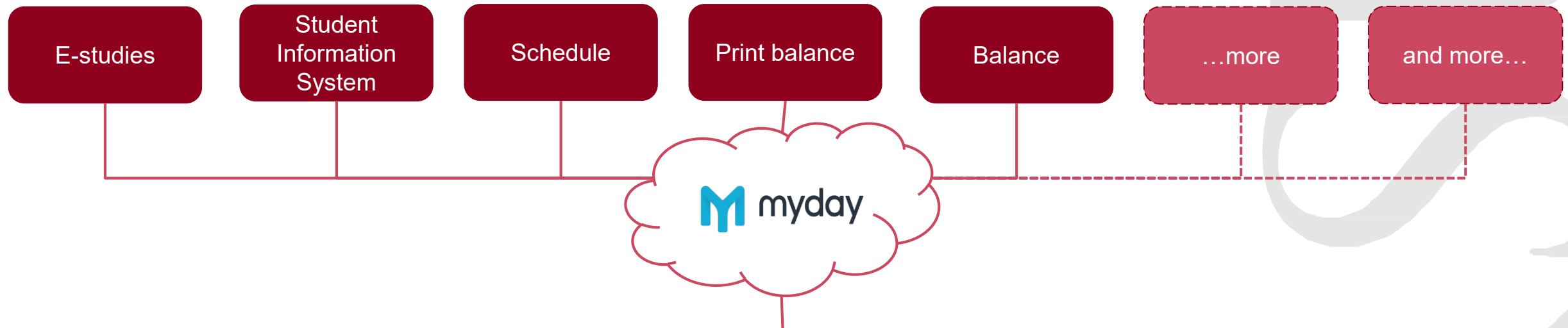
Architecture



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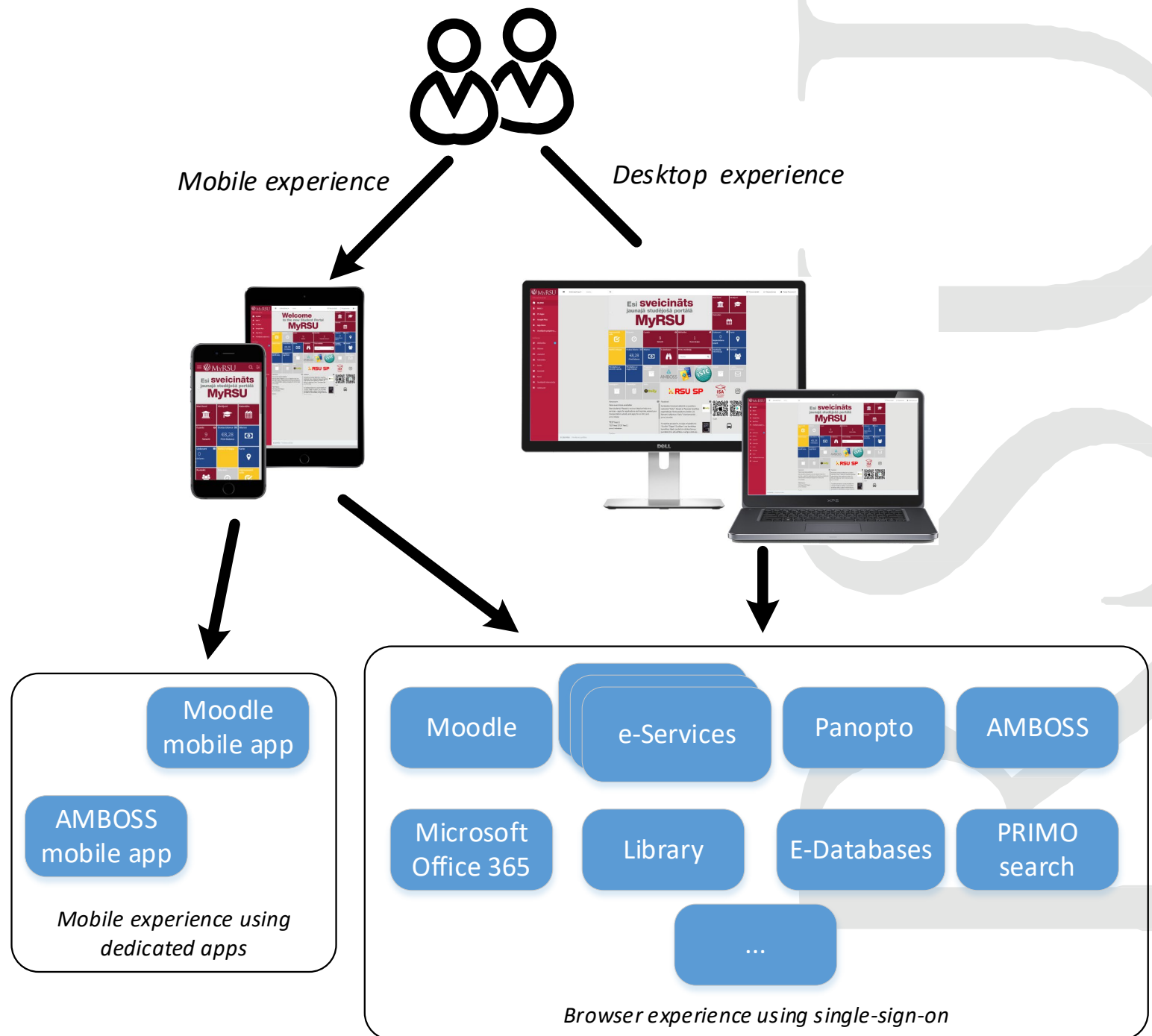
DR

New and existing features in Student portal MyRSU



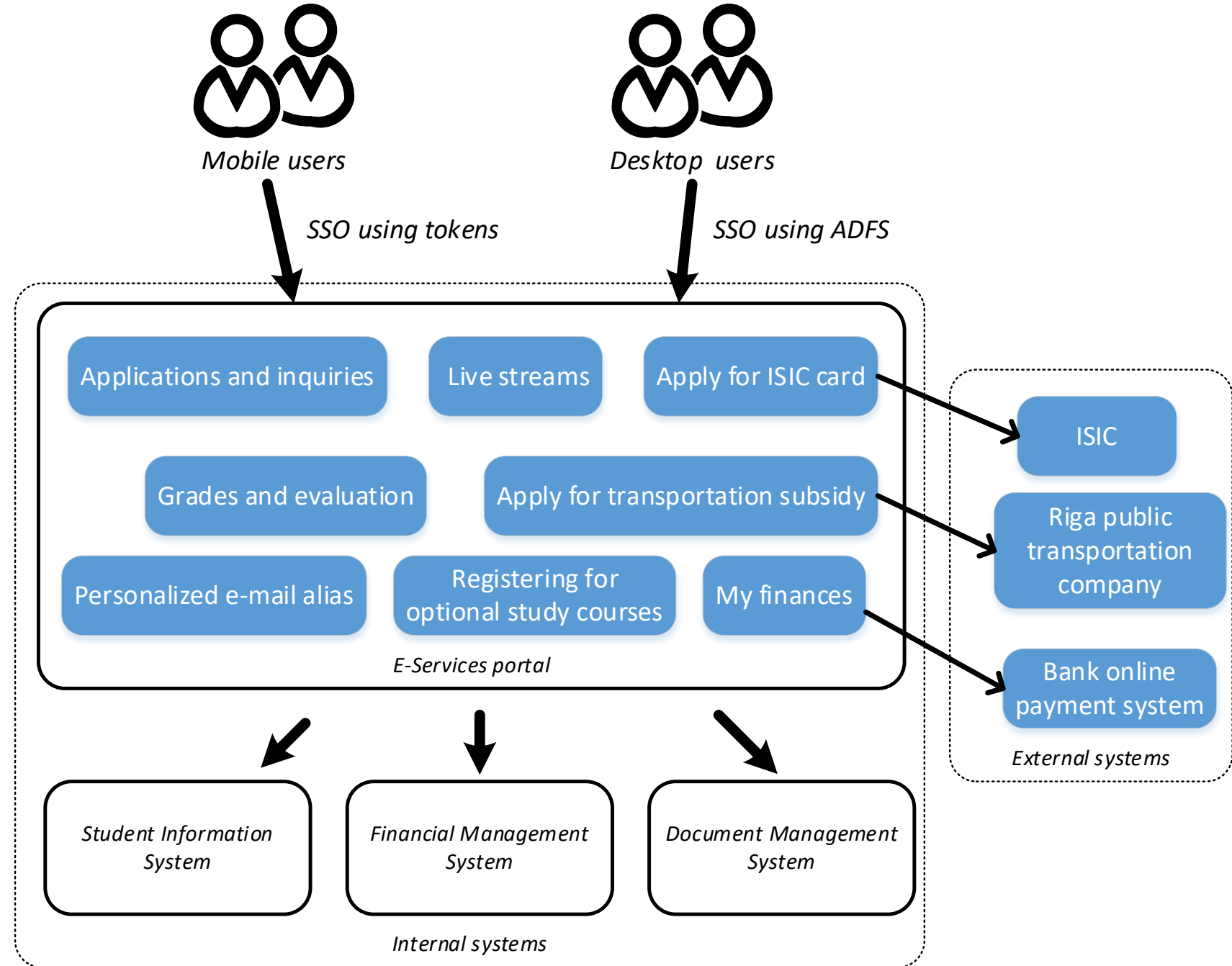
Navigation in Mobile and Desktop Environment

Before opening external platform from mobile app portal checks for particular mobile app



E-service Delivery Architecture

E-services are created to extend MyDay functionality and SSO experience from mobile and desktop versions are supported



DIS

Results

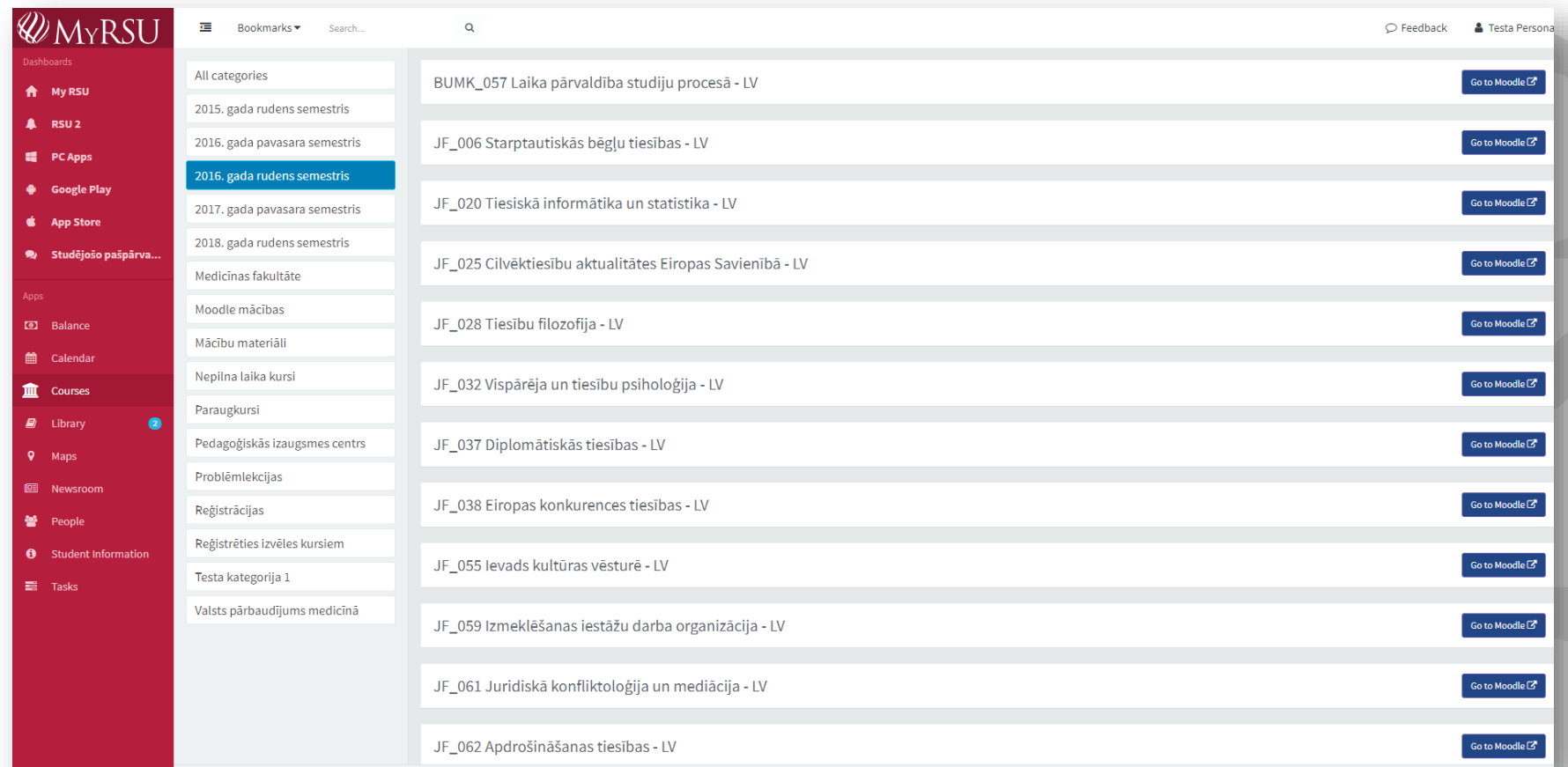


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My courses

This tile leads to external link – e-studies (Moodle) in webpage and moodle app via MyRSU application. All semesters and courses are available from portal. Background of tile shows actual courses.



The screenshot displays the MyRSU application interface. On the left is a red sidebar with navigation options: Dashboards (My RSU, RSU 2, PC Apps, Google Play, App Store, Studējošo pašpārvalde...), Apps (Balance, Calendar, Courses, Library, Maps, Newsroom, People, Student Information, Tasks), and a search bar. The main content area is divided into two columns. The left column lists 'All categories' with semesters (2015. gada rudens semestris, 2016. gada pavasara semestris, 2016. gada rudens semestris, 2017. gada pavasara semestris, 2018. gada rudens semestris) and faculties (Medicīnas fakultāte, Moodle mācības, Mācību materiāli, Nepilna laika kursi, Paraugkursi, Pedagoģiskās izaugsmes centrs, Problēmlēkcijas, Reģistrācijas, Reģistrēties izvēles kursiem, Testa kategorija 1, Valsts pārbaudījums medicīnā). The right column lists specific courses with 'Go to Moodle' links: BUMK_057 Laika pārvaldība studiju procesā - LV, JF_006 Starptautiskās bēgļu tiesības - LV, JF_020 Tiesiskā informātika un statistika - LV, JF_025 Cilvēktiesību aktualitātes Eiropas Savienībā - LV, JF_028 Tiesību filozofija - LV, JF_032 Vispārēja un tiesību psiholoģija - LV, JF_037 Diplomātiskās tiesības - LV, JF_038 Eiropas konkurences tiesības - LV, JF_055 Ievads kultūras vēsturē - LV, JF_059 Izmeklēšanas iestāžu darba organizācija - LV, JF_061 Juridiskā konfliktoloģija un mediācija - LV, and JF_062 Apdrošināšanas tiesības - LV.

Timetables

Synchronized with Microsoft Office 365. The tile displays student timetables, lecturer name surname, time and duration, location. Calendar can be seen in daily, weekly or monthly view.

The screenshot displays the MyRSU web application interface. On the left is a red sidebar with navigation links: MyRSU, RSU 2, PC Apps, Google Play, App Store, Studējošo pašpārva..., Apps, Balance, Calendar, Courses, Library (with a blue badge '2'), Maps, Newsroom, People, Student Information, and Tasks. The top navigation bar includes 'Bookmarks', a search bar, and user information 'Feedback' and 'Testa Persona'. The main content area shows a calendar for '18 — 24 DEC 2017'. The calendar grid has columns for each day from Monday to Sunday. A pop-up window is open over the calendar, showing details for a lecture event: '[Praktiskās] Augu un dzīvnieku bioloģija'. The event details include: Categories: Outlook, Start: Friday, 22 December 2017 14:00, End: Friday, 22 December 2017 14:45, Duration: 45 minutes, and a description: 'Automātiski izveidots no RSU lekciju un nodarbību grafika. Ieviešanas laiks: 2017.08.04. 13:42'. The pop-up also has a 'Go to Event' link and a 'Close' button.

Library

In Library tile you can access to information regarding book reservations, bookings, loans as well as fine.

Bookmarks

Search...

Feedback

All items

Bookings

Loans

Reservations

Reservation - Latvia in Europe and the World :

Eugene Eteris

Rīga :

Reserved on 02/05/2019

On Hold Shelf

Loan - Ūdens un elektrolītu maiņas traucējumi :

Due 02/07/2019

Fine €5.74

Loan - Skābju - sārmu līdzsvara traucējumi :

Due 03/07/2019

Fine €4.06

Loan - Medicīniskā ģenētika

Due 09/07/2019

Library

Last transaction: a few seconds ago

-€0.21

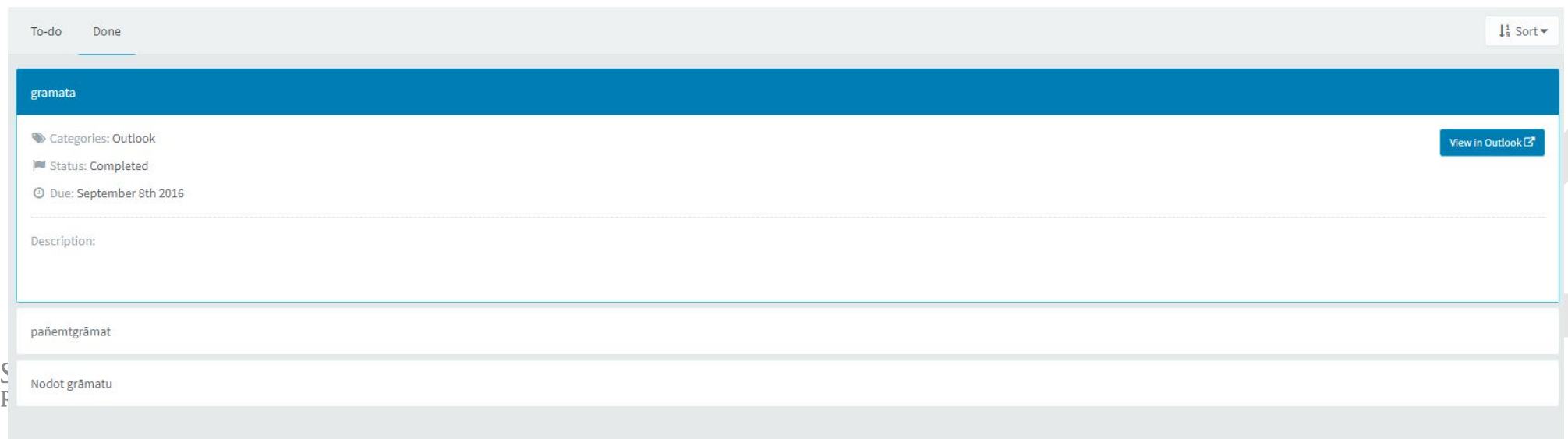
Amount	Description	Date
-0.21	Kavējuma nauda	7th February 2019, 00:00
-2.17	Kavējuma nauda	6th February 2019, 00:00
-0.21	Kavējuma nauda	6th February 2019, 00:00
-0.21	Kavējuma nauda	5th February 2019, 00:00
-0.07	Kavējuma nauda	15th November 2018, 00:00
-49.56	Kavējuma nauda	8th October 2018,

Tasks

Student can access to-do tasks that arise from:

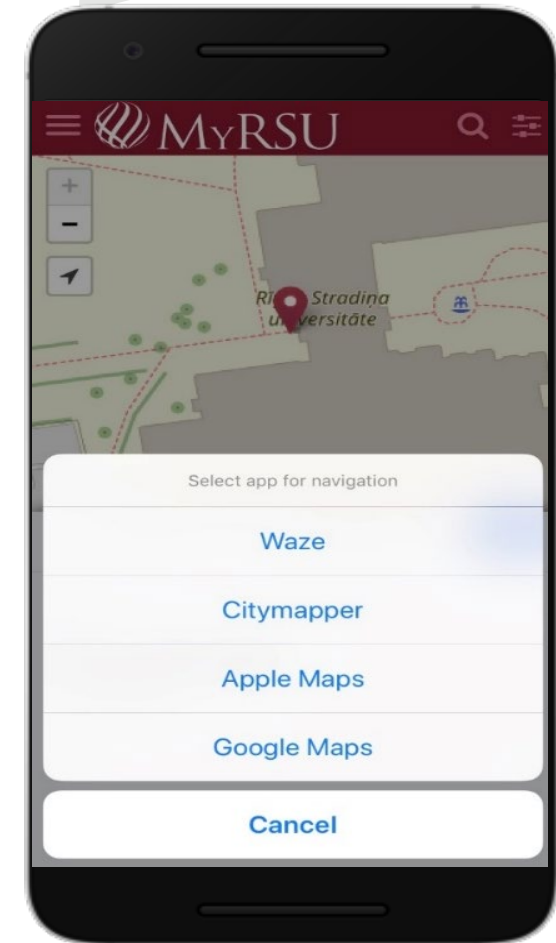
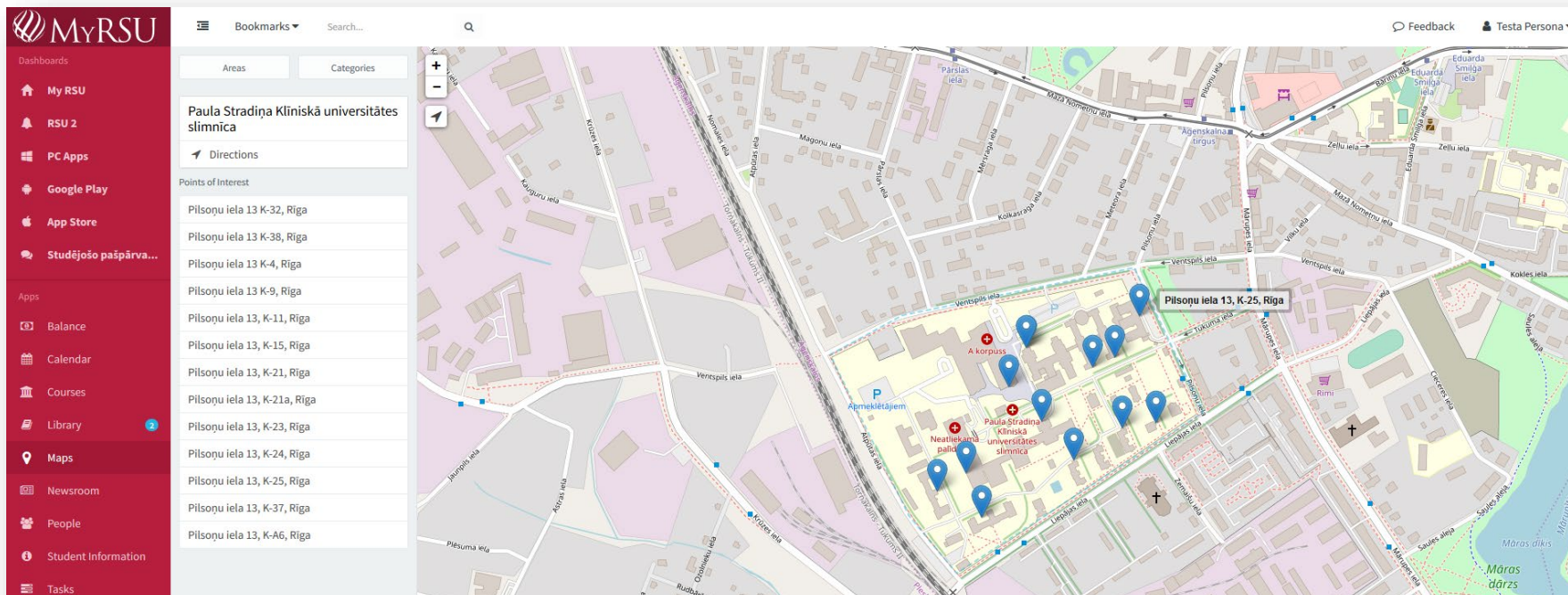
- e-assignments
- student questioniers

This tile is synchronizing with Moodle and O365 and in future with RSU internal task system, like surveys etc.



Maps

Maps - This tile contain mapped RSU study campus and classrooms. Navigate your classrooms and campus faster and easier with Maps tile. Depending on installed apps (Waze, Google maps, maps, Bolt etc.) on your mobile device get real-time GPS navigation to selected one.



Print Balance

This tile contains latest information regarding print, scan and copy transactions.

Student can see the amount of paid money and the history of latest transactions.

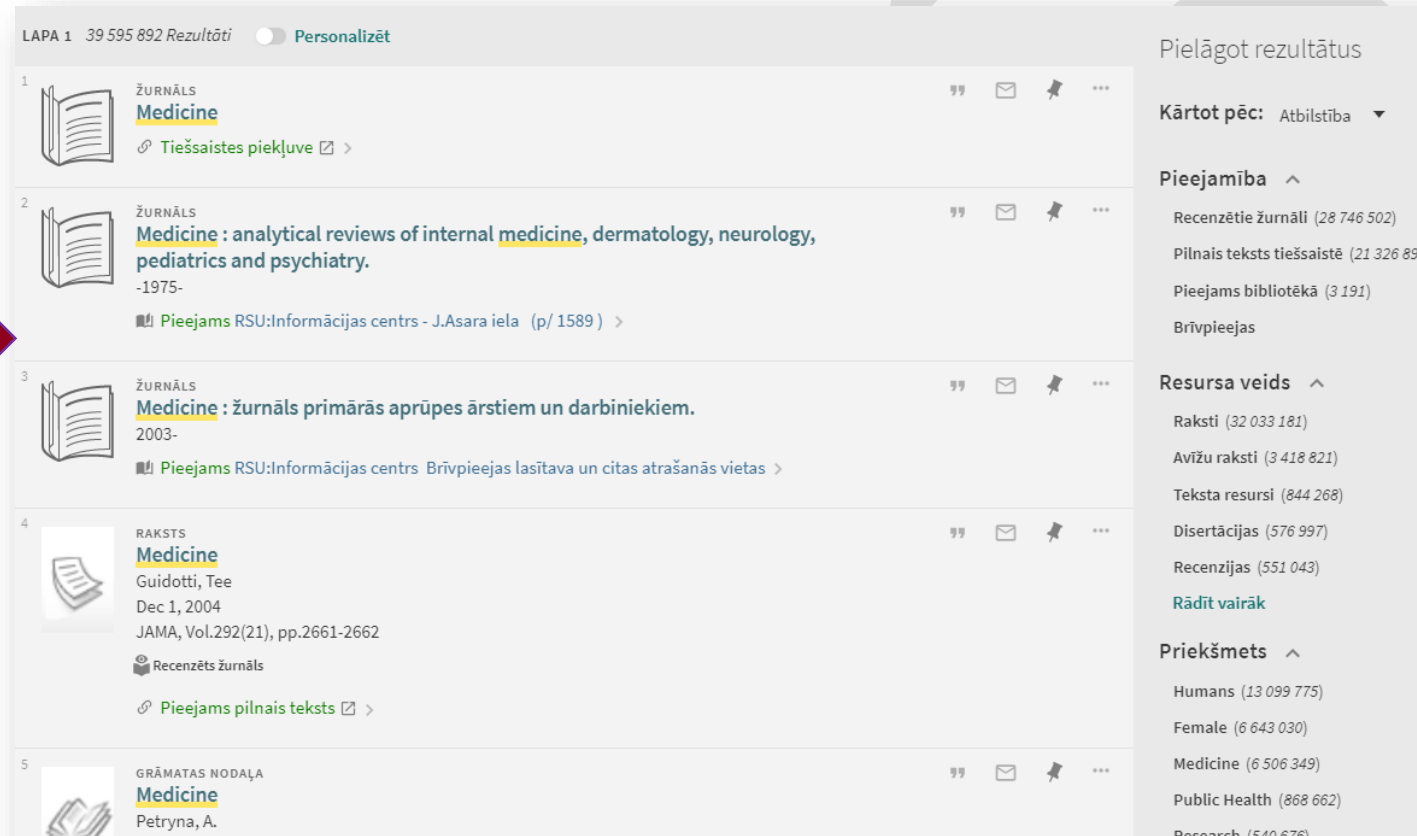


The screenshot displays the 'MyRSU' web application interface. On the left is a red sidebar with navigation links: 'Dashboards' (My RSU, RSU 2, PC Apps, Google Play, App Store, Studējošo pašpārva...), 'Apps' (Balance, Calendar, Courses, Library), and a blue notification bubble on the Library link. The main content area is titled 'Print Balance' and shows a current balance of €8.28. Below the title, it indicates 'Last transaction: 2 months ago'. A table lists the transaction history with columns for Amount, Description, and Date. The table contains six entries, alternating between negative amounts (Release reserved) and positive amounts (Credits reserve on RSU037 and RSULIB102).

Amount	Description	Date
-€8.28	Release reserved	6th March 2019, 15:37
€8.28	Credits reserve on RSU037	6th March 2019, 15:36
-€8.28	Release reserved	6th March 2019, 15:35
€8.28	Credits reserve on RSULIB102	6th March 2019, 15:35
-€8.28	Release reserved	6th March 2019, 15:33
€8.28	Credits reserve on RSU080	6th March 2019, 15:33

PRIMO Search

PRIMO is a search tool, which allows student obtain information from global catalogue, RSU subscribed online databases and databases created by the Library and National Library catalogue.



Student information

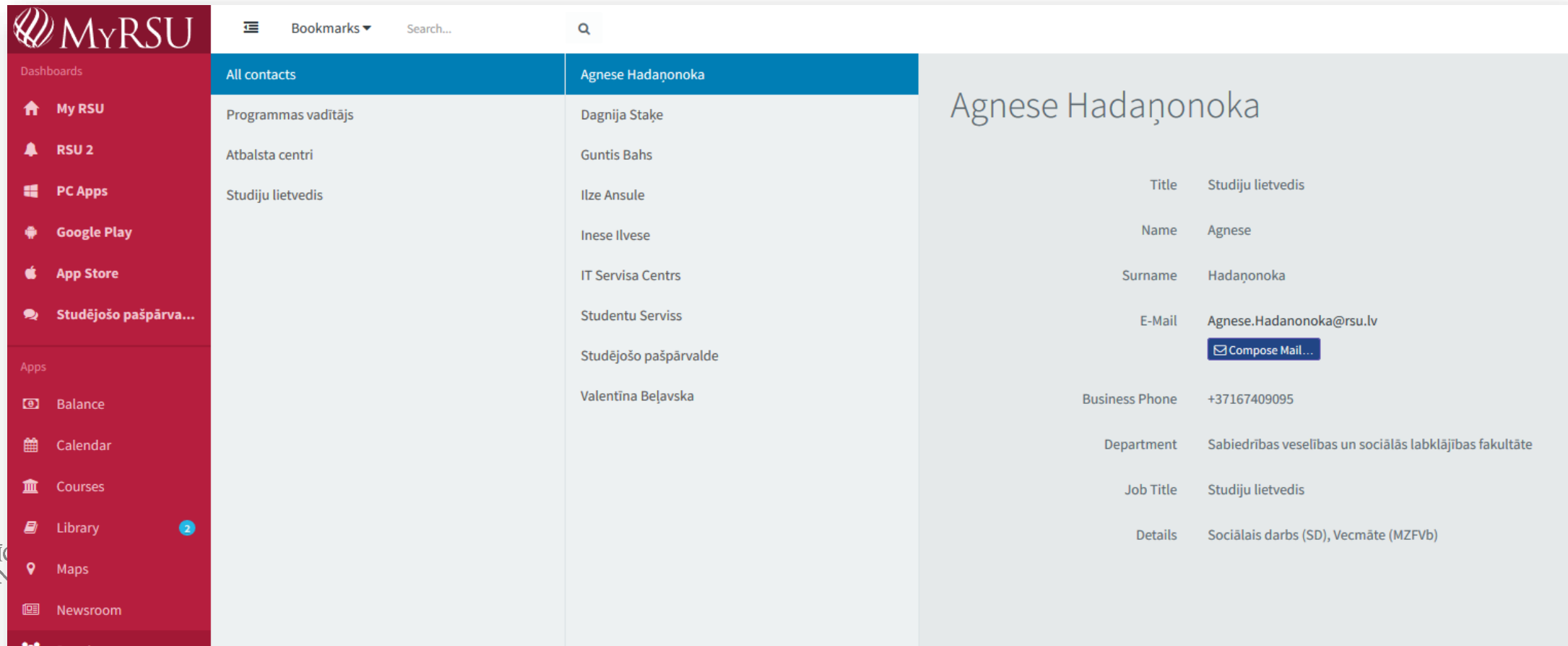
Contain three sections of which personal data such as e-mail address, mobile phone number, address (both - home and term), academic data - contains information regarding programme enrolled and miscellaneous.

Testa Persona	
Contact	Programme Information
Academic	
Misc.	
	Programme
	Medicīna; Rezidentūra medicīnā
	Programme Code
	MF; RZ
	Enrolment ID
	17-15/2017/002439; 17-15/2018/003299
	Current Year Of Study
	3; 1
	First Year of Study
	2017; 2018
	Expected End of Study
	2021

Testa Persona	
Contact	Contact Information
Academic	
Misc.	
	Email Address
	006647@rsu.edu.lv
	Mobile Number
	22334455
	123456
	Term Time Address
	Mākoņu iela 7-77
	Jelgava
	LV-3800
	Latvija
	Home Address
	None Found

Contacts

Reach people and write the messages directly from the MyRSU desktop or mobile app version. Personalized contact list appears according to student's study programme.



The screenshot displays the MyRSU desktop interface. On the left is a red sidebar with navigation options: Dashboards (My RSU, RSU 2, PC Apps, Google Play, App Store, Studējošo pašpārva...), Apps (Balance, Calendar, Courses, Library, Maps, Newsroom), and a logo for Rīga University. The main content area is divided into three columns. The first column, 'All contacts', lists various roles: Programmas vadītājs, Atbalsta centri, Studiju lietvedis, Dagnija Staķe, Guntis Bahs, Ilze Ansule, Inese Ilvese, IT Servisa Centrs, Studentu Serviss, Studējošo pašpārvalde, and Valentīna Beļavska. The second column, 'Agnese Hadaņonoka', shows a list of contacts. The third column displays the profile of Agnese Hadaņonoka, including her title (Studiju lietvedis), name (Agnese), surname (Hadaņonoka), email (Agnese.Hadanonoka@rsu.lv), business phone (+37167409095), department (Sabiedrības veselības un sociālās labklājības fakultāte), job title (Studiju lietvedis), and details (Sociālais darbs (SD), Vecmāte (MZFB)).

Contacts	Agnese Hadaņonoka
Programmas vadītājs	Dagnija Staķe
Atbalsta centri	Guntis Bahs
Studiju lietvedis	Ilze Ansule
	Inese Ilvese
	IT Servisa Centrs
	Studentu Serviss
	Studējošo pašpārvalde
	Valentīna Beļavska

Agnese Hadaņonoka

Title	Studiju lietvedis
Name	Agnese
Surname	Hadaņonoka
E-Mail	Agnese.Hadanonoka@rsu.lv
	Compose Mail...
Business Phone	+37167409095
Department	Sabiedrības veselības un sociālās labklājības fakultāte
Job Title	Studiju lietvedis
Details	Sociālais darbs (SD), Vecmāte (MZFB)

Newsroom

This opportunity is to inform particular audience or all students about guest lecture or general news.

From most of the News feeds students can opt out.

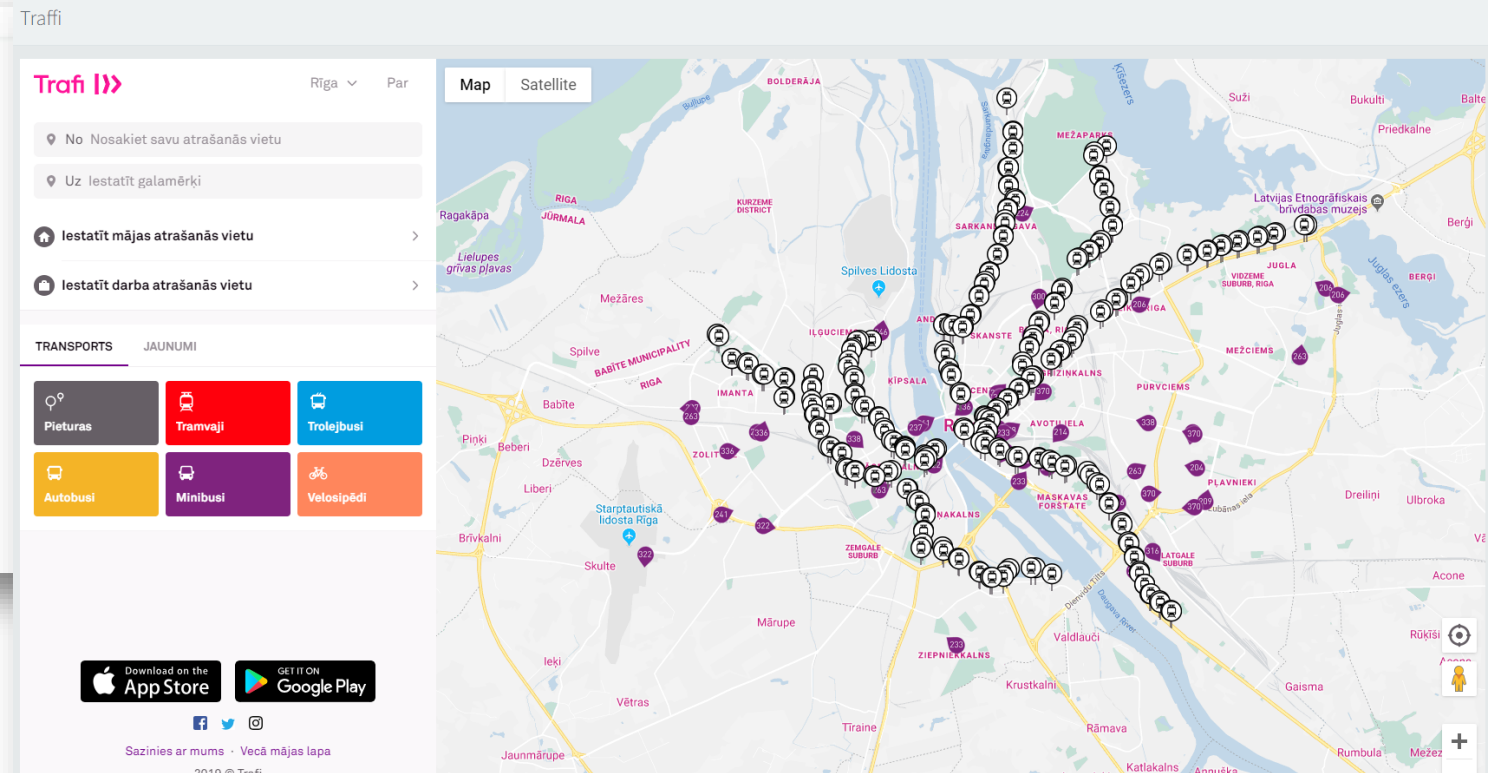
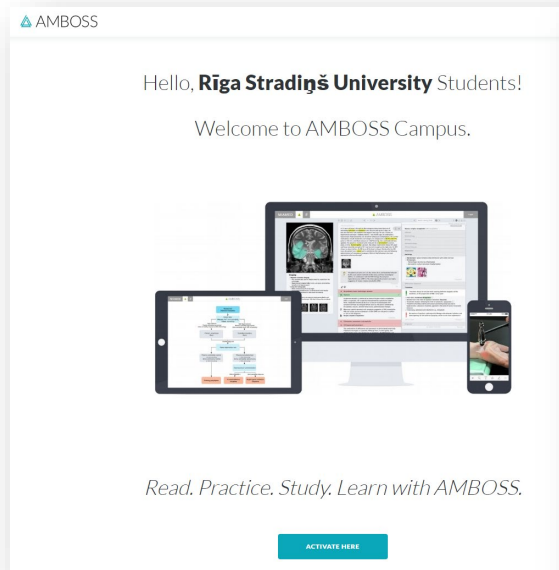
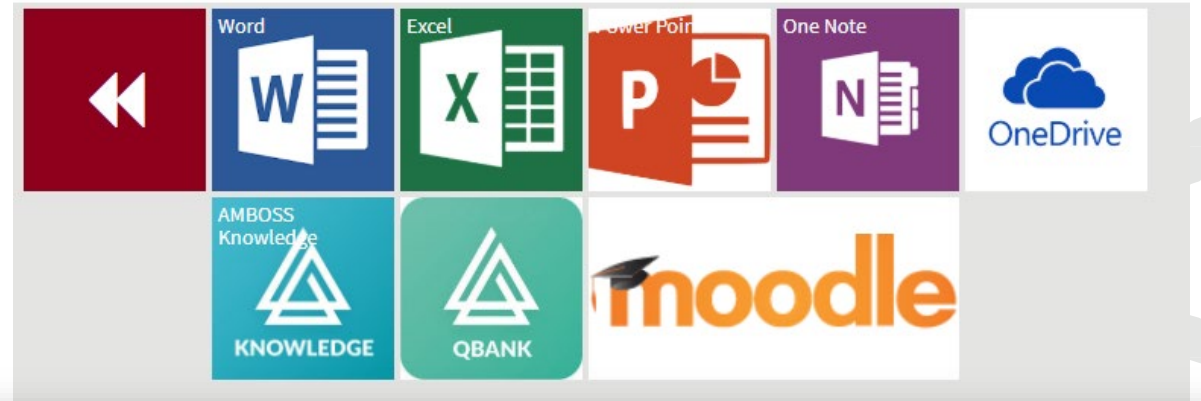
The screenshot displays the Newsroom interface. On the left, a sidebar contains a 'Manage Subscriptions' button and a 'Latest Entries' section with links to 'General News', 'Health Care and Medicine', 'Informācija maģistrantūras studējošajiem', 'Jaunumi sociālo zinātņu studentiem', 'Library News', and 'Vispārīgi jaunumi'. The main area on the right features a top navigation bar with 'Manage Feeds', 'Manage Partitions', 'Create Internal Feed', and 'Create External Feed' buttons, along with an 'English Feeds' dropdown. Below this, three news entries are listed:

- Apply for B/C courses**
As of May, 2019 RSU introduces a new procedure defining the way how students apply for elective study courses of the next semester. The procedure is unified for all study programm students. Hereafter applications should be submitted only electronically on MyRSU.
General News | a day ago | Updated a day ago | [Edit] [Delete]
- Library informs**
Changes in the Library Information Centre Opening Hours
Library News | 8 days ago | [Edit] [Delete]
- Library informs**
Library Information Centre in May is open till 21.00
Library News | 16 days ago | Updated 9 days ago | [Edit] [Delete]

The bottom of the interface shows the start of a new entry titled 'Piedalies antaukā par darba devēja izvēli un laimē dāvanu karti 20 eiro vērtībā!'.

Links to different kind off apps


- MS Office apps
- Amboss Knowledge
- Amboss Qbank
- Moodle
- Panopto
- Traffi



Balance

Student can access information related to invoices, invoices due date and scholarships.

LATVISKI

 RĪGAS STRADIŅA
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[e-services](#)

My finances

Sum to pay EUR on 16.05.2019

535.20

[View payment history](#)

Contract No. 17-15/2018/0005874 Tiesību zinātne

Contract type

Start date

End date

Contract status

Studiju līgums

25.01.2018

Active

Sum to pay EUR

1035.20

INVOICE NUMBER	INVOICE DATE	PAYMENT DUE DATE	INVOICE DESCRIPTION	INVOICE AMOUNT	PAYMENT DATE	PAYMENT STATUS/OUTSTANDING AMOUNT EUR
M582402	01.05.2019	20.05.2019	ST 2.gada 3.semestra jūnijs	135.20		135.20
M582401	01.04.2019	20.04.2019	ST 2.gada 3.semestra maijs	169.00	29.04.2019	Paid
M582400	01.03.2019	20.03.2019	ST 2.gada 3.semestra aprīlis	169.00	29.04.2019	Paid
M582399	01.02.2019	20.02.2019	ST 2.gada 3.semestra marts	169.00	26.03.2019	Paid

Grades

Grades – this tile leads to external RSU e-service where one can see grades of current or other semester

My grades and evaluation

Semester

2. Semester 03.09.2018-02.02.2019

COURSE CODE	COURSE	CATEGORY	ASSESSMENT TYPE	CREDIT POINTS	FINAL GRADE
JF_041	1. Mechanism of Protection of Human Rights in EU	A	Exam	3	7
JF_110	2. Basic Skills in Teaching	A	Exam	4	9
JF_112	3. Elaboration of Research Creative Project and Process of Results	A	Exam	4	8
JF_007	4. Social Psychology	A	Exam	3	9
JF_022	5. Institutional System of Law Protection in EU	A	Exam	3	7
JF_029	6. Management Information Systems	A	Exam	3	8

6 total

Surveys feedback


Survey feedback – leads to external RSU service where student can access all feedbacks on study courses surveys from academic staff

2019. gada pavasara semestris		
Kursa kods	Studiju kursa nosaukums	Struktūrvienība
JF_011	Starptautiskās tiesiskās sadarbības problēmas	Juridiskā fakultāte
JF_014	Starptautisko publisko tiesību aktuālās problēmas	Juridiskā fakultāte
JF_044	Eiropas Savienības sociālo tiesību aktuālās problēmas	Juridiskā fakultāte
JF_052	Globalizācijas un starptautisko tiesību attīstības problēmas	Juridiskā fakultāte
JF_060	Jaunās tehnoloģijas noziedzīgo nodarījumu atklāšanā un novēršanā	Juridiskā fakultāte
JF_067	Komunikācijas medicīniskās un tiesiskās problēmas	Juridiskā fakultāte
JF_091	Medicīnas darbinieku un pacientu tiesību aizsardzības aktuālās problēmas	Juridiskā fakultāte
JF_096	Noziedzību attīstības un novēršanas aktuālās problēmas	Juridiskā fakultāte
JF_099	Noziedzīgi iegūto līdzekļu legalizācijas pārtraukšanas problēmas	Juridiskā fakultāte
JF_117	Biomedicīnas tiesiskās problēmas	Juridiskā fakultāte
JF_210	Civīktiesību īstenošana un aizsardzības digitālajā vidē	Juridiskā fakultāte
JF_211	Intelektuālā īpašuma tiesības digitālajā vidē	Juridiskā fakultāte
JF_374	Civīlā un vides aizsardzība	Juridiskā fakultāte
2018. gada rudens semestris		
Kursa kods	Studiju kursa nosaukums	Struktūrvienība
JF_007	Sociālā psiholoģija	Juridiskā fakultāte
JF_022	Tiesību aizsardzības institucionālā sistēma Eiropas Savienībā	Juridiskā fakultāte
JF_029	Vadības informācijas sistēmas	Juridiskā fakultāte
JF_041	Eiropas Savienības cilvēktiesību aizsardzības mehānisms	Juridiskā fakultāte
JF_110	Pedagoģiskā darba pamatmetodes	Juridiskā fakultāte
JF_112	Pētnieciskās jaunrades projektēšana darba sagatavošana un rezultātu noformēšana	Juridiskā fakultāte

RĪGAS STRADĪNA UNIVERSITĀTE		Academic structural unit questionnaire EVALUATION	
OVERALL INFORMATION			
Academic unit:	Department of Internal Disorders		
Head of the academic structural unit:	Ainars Lapiņš		
Implementation language:	EN		
Total / completed questionnaires:	2051 / 370	Completed:	18%
Review period:	Year 2018, Autumn semester	Review date:	15.03.2019
Content of the study course and course materials			
The course content was topical and up-to-date	The course content did not unnecessarily repeat the content of other courses	The study course was taught in a sequential and logical manner	It was possible to apply theoretical knowledge acquired during the study course in practical classes and seminars at sufficient level
Completed: 370. Average: 3.55. Deviation: 0.65	Completed: 370. Average: 3.55. Deviation: 0.64	Completed: 370. Average: 3.32. Deviation: 0.86	Completed: 370. Average: 3.17. Deviation: 0.88
Tests and examinations corresponded with the content acquired during the study course.	Available information and study materials on e-learning environment were sufficient, and contributed to the acquisition of the study course.	The sources indicated in the description of the study course were available and relevant to the acquisition of the content	
Completed: 370. Average: 3.45. Deviation: 0.79	Completed: 370. Average: 3.65. Deviation: 1.04	Completed: 370. Average: 3.32. Deviation: 0.83	
Mācību procesa organizācija un vide			
Premises and equipment were suitable for the acquisition of the study course	Information about the place and time of lectures and classes was clear and accurate		
Completed: 370. Average: 3.34. Deviation: 0.79	Completed: 370. Average: 3.59. Deviation: 0.89		
Organisation of the study process and learning environment - personal input			
The average number of hours per week I spent to acquire this study course independently			
Completed: 370			
EVALUATION OF THE 'ACADEMIC UNIT QUALITY ASSESSMENT QUESTIONNAIRE' AND THE EXPECTED RESULTS			
We highly appreciate your response. In general our work is being evaluated in a very positive way, the skills and competence of teaching staff are considered very high.			
A brief summary of the positively evaluated:			
Unfortunately there are some problems with class rooms to be solved. The lectures should be revised and updated to be more convenient as learning resources. Evaluation criteria should be revised to be understandable.			
Decisions taken:			
1. Ensure that the courses are taught according to the planning, the contents of the study courses as well as assessment criteria are available in time, eliminating unfairness in student evaluation. 2. Record more video lectures, the contents and way of the lectures will be updated. 3. MCQs and control questions will be updated. 4. Account will be made to more practical skills and negotiations.			
Additional comments:			
Thank you for showing genuine interest in the course over the semester. We sincerely hope our team did their best and you took what you need to become successful clinicians. We appreciate your feedback and will bring changes to further try and find common language with our students, while keeping the traditions and ways of our medschool alive.			

Apply for transportation subsidy

Apply for transportation subsidy -This leads to services.rsu.lv, apply online for your e-talon and get e-mail message when your status has been prolonged.

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[e-services](#)

Apply for transportation subsidy

You cannot apply for transportation subsidy.

First name	Testa
Last name	Persona
Person ID	010588-33561
Status	Exmatriculated
Birthdate	22.01.1980
Expiration date	01.10.2019

Transportation subsidy application history

NUMBER	DATE SUBMITTED	EXPIRATION DATE
1	26.08.2017 09:39	01.03.2018
2	06.09.2016 17:32	30.08.2017
3	06.09.2016 16:29	30.08.2017

3 total

Apply for ISIC card

Apply for ISIC - Student identification card which gives you discounts all around the world. Student can apply for ISIC via MyRSU app/portal and pick it up from the RSU Information centre the next week you applied.

[← e-services](#)

Apply for ISIC card

☐ I agree to provide and entrust my personal data as visible below to ISIC.lv Ltd. for the purpose of issuing ISIC and identification and I agree with [application rules and usage conditions of ISIC card](#).

First name Testa
Last name Persona
Phone number 22334455
Person code 010588-33561
E-mail 006647@rsu.edu.lv
Student type Full-time studies
Birthdate 22.01.1980



Send data

ISIC card request history

NR	APPLICATION DATE	APPLICATION INFORMATION
1	04.03.2019	04.03.2019 Data received in ISIC
2	12.12.2018	12.12.2018 Data received in ISIC
3	12.12.2018	12.12.2018 Data received in ISIC
4	06.12.2018	06.12.2018 Data received in ISIC
5	03.12.2018	03.12.2018 Data received in ISIC 04.12.2018 RSU_statusUpdate 04.12.2018 RSU_statusUpdate

Apply for inquiries and applications

Inquiries and Applications are delivered in three options:

1. online – digitally signed via e-mail
2. postal – via post to home address
3. on-site at RSU Student Service

< Applications and inquiries requests

Inquiry request

Name, surname	Testa Persona	E-mail	006647@rsu.edu.lv
Student Card No	006647	Phone No.	22334455
Faculty, study programme	Medicine	Official/home address	Mākoņu iela 7-77, Jelgava, LV-3800
Study year	1st		
Study level	2nd Level Professional		
Student's status	Exmatriculated		

Reference request

Please fill in the fields below to submit your request. If you choose type of delivery "e-mail" the Reference will be signed with an electronic signature.

Addressee *	Addressee	Language *
Type of delivery *	Address	English
Email	006647@rsu.edu.lv	No. of copies *
		1

Additional information

I certify that I have provided all the necessary information correctly. I am informed that my request will be processed within three business days (during June, July, January and February within 20 working days).

☐ I agree

Cancel

Submit

E-mail alias

Using this service students can personalize their e-mail addresses based on the principle

[name.surname@rsu.edu.lv](#)

All the communication between University and student is held using official student e-mail.



RĪGAS STRADIŅA
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< e-services

Create personalized e-mail alias

E-mail

@rsu.edu.lv

Verify availability of e-mail

Rules of creating e-mail address

1. Only Latin alphabet letters and numbers should be used.
2. Minimum number of characters is 4.
3. Maximum number of characters is 20.
4. You can change the e-mail address 3 times throughout your studies.
5. You can change your e-mail address after 3 months from the last change.
6. Changes will take effect within 24 hours from the moment of submission!

Guidelines for creating personalized e-mail address

When creating the new address, do not use:

1. Names of RSU units,
2. Names of RSU staff positions,
3. Names of Latvia's institutions and the government,
4. Names of Latvia's institution positions,
5. Inappropriate vocabulary,
6. Words, that can be offensive towards other people, nationalities,
7. Slang,
8. Names of fiction characters.

In case Your address contains any word of listed above, staff of RSU Student Council has rights to remove it.

Applied e-mail addresses

NR.	E-MAIL	APPLICATION DATE
1	006647@rsu.edu.lv	Set up primary e-mail address

Apply for Elective Courses

As of May, 2019 RSU introduces a new e-service for students to apply for elective study courses of the next semester.

Hereafter applications should be submitted only electronically on MyRSU.

All communication will be electronic.



MyRSU launch campaign 11.02.-13.02.2019.

RSU Main building, Dzirciema street 16 and METC, Anniņmuižas blvd. 26a

- New Student Portal MyRSU is available for students from February 4th.
- Now you can download student portal also as a mobile application.



New and updated Student Portal MyRSU

Start using it and leave feedback by 15 February to win one of 10 RSU hoodies!

More information in the MyRSU application.



The new Student Portal application MyRSU – user friendly app accessible everywhere. Download and start using it straight away!



NACIONĀLAIS ATĪSTĪBAS PLĀNS 2020



ESROPAIS SAVIENĪBAS
Eiropas Sociālās
fondi

IEGULDĪJUMS TAVĀ NĀKOTNĒ

Studējošā portāls
Jaunā kvalitātē
MyRSU
New and updated
Student Portal

Jaunā studējošā portāla aplikācija MyRSU – pierādāma, pieejama, pieņemama. Lēgspēdāde un sāc lietot tūlīt!

The new Student Portal application MyRSU – user friendly app accessible everywhere. Download and start using it straight away!



MyRSU



RSU SP

RĪGAS STRADIŅA UNIVERSITĀTE



IEGULDĪJUMS TAVĀ NĀKOTNĒ

Es
lietoju
MyRSU



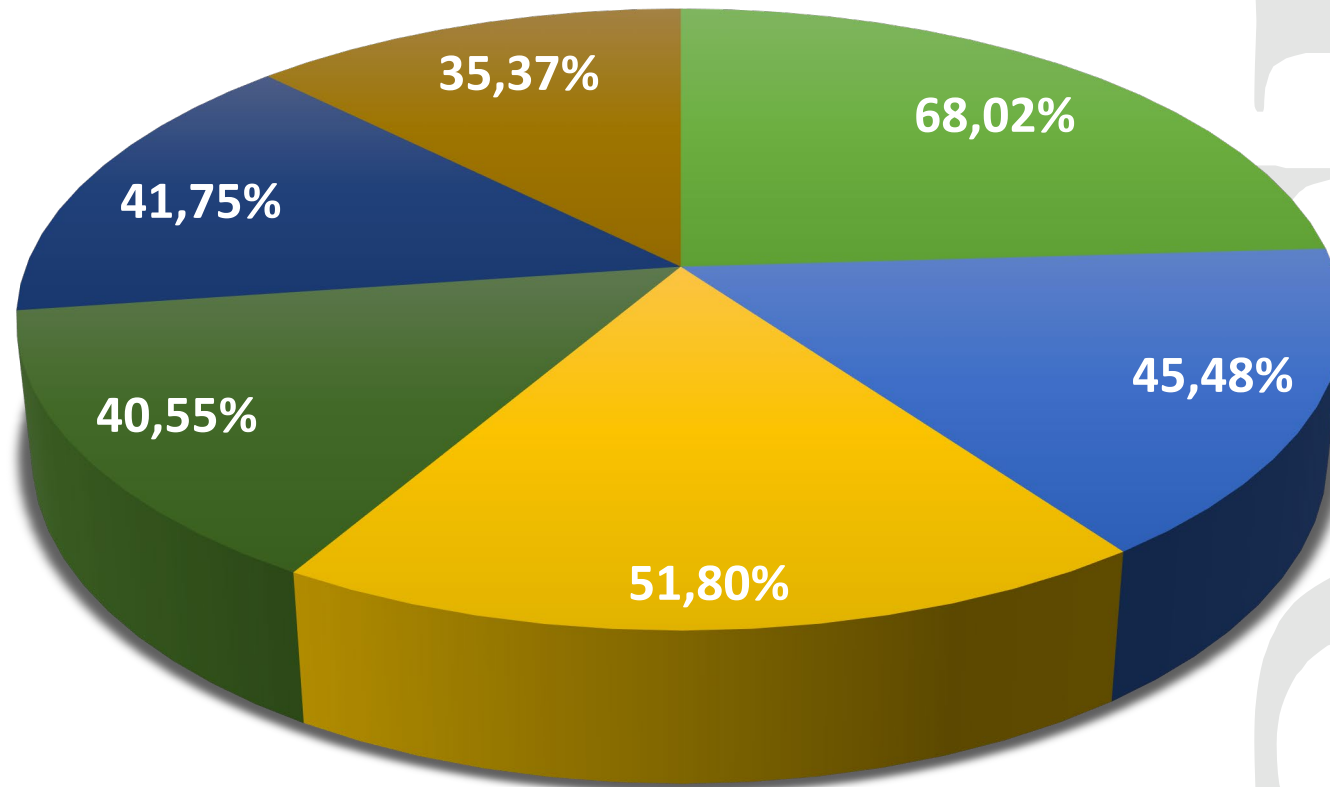
Student feedback

- During first two weeks questionnaire was filled out by 486 students

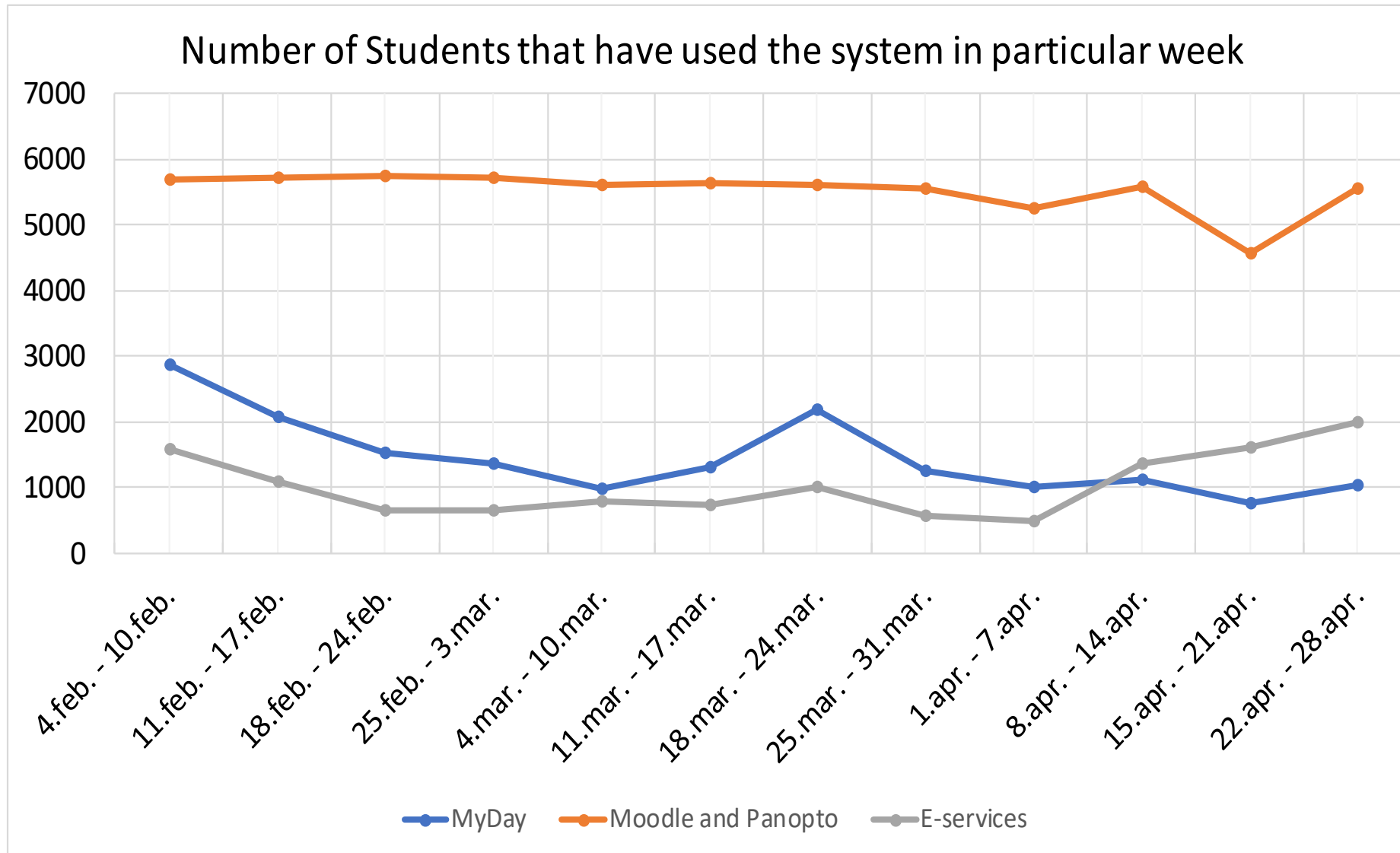


Usage analysis

% of students
that have used
MyRSU portal
during portal
launch campaign
- first two weeks



Usage analysis



The most requested services of MyRSU

1. E-Services: possibility to submit inquiries, view grade report, view financial balance, apply to scholarships, extend e-ticket for public transport etc.
2. PRIMO Search – search through all available databases
3. The Library - overview of loaned and overdue books and debts.
4. Print balance - print, scan, and copy transactions you've done in the last month.

Future functionality improvement plan

Content Improvement:

- Faculty and program news;
- Announcements - push notifications on study course questionnaires, evaluations, change schedule, etc.
- Further integration of the mobile environment - an opportunity to switch between applications: Moodle, Panopto and Amboss etc.
- New e-services to provide solutions to all administrative issues and facilitate study process.
- Card and banklink payments



New and **updated**
Student **Portal**
MyRSU

Thank you for your attention!

