How a collaboration between 40+ government agencies drives development and efficiency in higher education in Sweden

EUNIS June 2023 in Vigo
The Swedish SIS Ladok

- Owned by 40 Swedish higher education institutions
- Used by ~600 000 students and ~30 000 staff
- Supports administration of the whole student journey from registration to diploma
- Handles 6 million results and 80 000 diplomas every year
Our contribution

• Cost effective ~ 15-20 € per active student and year
• Mobility - one place to go for Swedish students
• Leverage – security, integration standards, improved processes...
• Innovation and learning that spreads in the sector
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How did we get here?
Short feedback loops with continuous delivery

• Fast delivery of benefit to the users
• Accelerate learning
• Focus on what is important now
Working in teams

• Cross functional
• Business experts from the universities
• Autonomous
• User centered development
Agile governance

- From yearly business plan
- To agile product backlog
- Enables flexible prioritization
- Requires trust!
Innovation and learning

- Innovation days
- Book circles
- Learning from each other
- Competence guilds
- SAY YES!