Ladok

How a collaboration between 40+ government agencies drives development and efficiency in higher education in Sweden

EUNIS June 2023 in Vigo

The Swedish SIS Ladok

- Owned by 40 Swedish higher education institutions

- Used by ~600 000 students and ~30 000 staff

- Supports administration of the whole student journey from registration to diploma

- Handles 6 million results and 80 000 diplomas every year

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Our contribution

- **Cost effective ~ 15-20 € per active student and year**

- Mobility - one place to go for Swedish students

- Leverage – security, integration standards, improved processes…

- Innovation and learning that spreads in the sector

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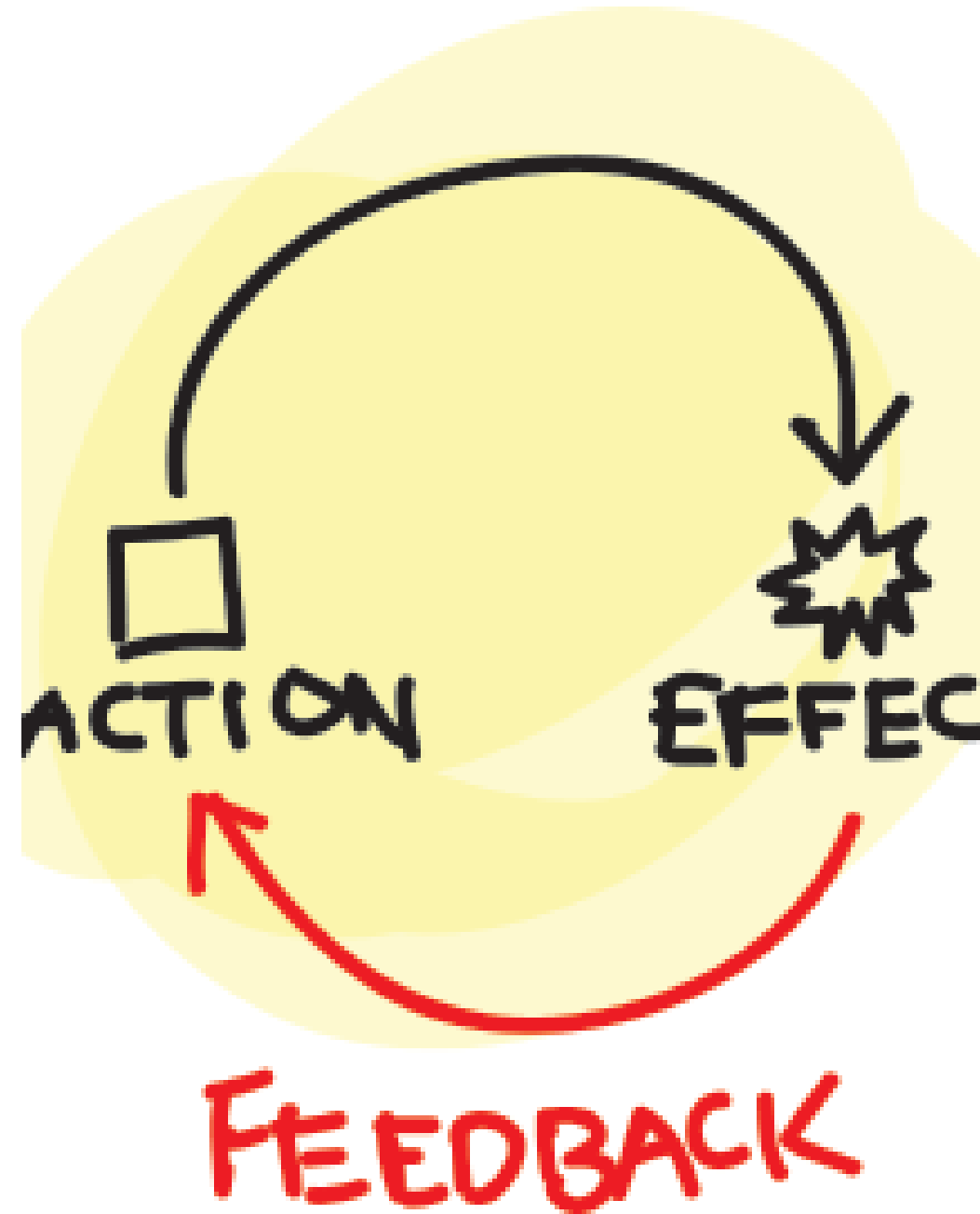
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How did we get here?

Short feedback loops with continuous delivery

- Fast delivery of benefit to the users

- Accelerate learning

- Focus on what is important now

Working in teams

- Cross functional
- Business experts from the universities
- Autonomous
- User centered development

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Agile governance

- From yearly business plan
- To agile product backlog
- Enables flexible prioritization
- Requires trust!

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Innovation and learning

- Innovation days
- Book circles
- Learning from each other
- Competence guilds
- SAY YES!

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