EUNIS BencHEIT
BM2023 survey, suggestions for changes and improvements

2  Preliminary schedule
4  Changes to previous rounds
7  Additional questionnaire for BM2023: energy
8  Help text: local issues
## BM2023 Survey / Timetable

<table>
<thead>
<tr>
<th></th>
<th>2023</th>
<th>2024</th>
</tr>
</thead>
<tbody>
<tr>
<td>11</td>
<td>12</td>
<td>1</td>
</tr>
<tr>
<td></td>
<td>2</td>
<td>3</td>
</tr>
<tr>
<td></td>
<td>4</td>
<td>5</td>
</tr>
<tr>
<td></td>
<td>6</td>
<td></td>
</tr>
</tbody>
</table>

- **15.11.**
  - BM2023 improvement webinar
- **Registration**
- **Changes to survey**
- **BM2023 Launch**
- **Volume data collection**
- **Financial data collection**
- **Data Review**
- **Changes**
- **BM2023 Deadline**
- **xx.6. BM2023 webinar**

### Phases

- **Preparation**
- **Data collection**
- **Evaluation**
- **Analysis**
Unspecified?
You know the number but can not allocate it completely

Background info

CostAndFTE

Volumes

Account groups

Other or unspecified

Outsourcing

Facilities

Software

Hardware

Staff

IT center

Distributed

Unspecified

Organisational level

Other centralised

Services / Sub Services

IT management

Management

Information security

Audio visual services

Other or unspecified

Business applications

- Finance
- Human resources
- Facilities
- Communications
- Student administration systems
- Teaching
- Research administration
- Research
- Library
- Other
- Unspecified

Infrastructure
- Operative
- HPC

Workstations
- Workstations
- Printing

IT Service Desk

Data networks: LAN & WAN

Voice services
- Telephony
- Phone calls
BM2023 Analysis – Changes to previous

• BM2022 included an approximation percentage for "Cloud costs"
• 15 / 43 participants gave a value at least to one account group
  → results were *cloudy*, to say the least → remove this from survey?
BM – Cloud costs?

• How do we measure cloud?
• Same amount of money in Uni1 to accounting + library system in cloud, and in Uni2 for personal data storage in cloud → cloudification = 20% ?
BM2023 Analysis – changes to previous

• Volume data
  – Eduroam coverage: is this valid any more

  – Number of servers, especially virtual servers. Current tools allow set up a virtual server as needed and then discard it. [How] should we measure this?

  – Names of columns in Volume-sheet are organisational groups as in Cost-sheet
    The note is “Organization responsible for machine maintenance or for service etc.”
    • How do you see this? organisational unit that uses the device or the one that “controls” it?
BM2023 Analysis – Additional questionnaire for BM2023

- In BM2022 we asked about costs and projects on energy
- Should we ask this again?
- Is there some other data we could collect? Why?
BM2023 – Better help texts

• Norway, Switzerland and Finland has done during their participation some additional and local notes/help text for BM survey.

• These are now collected to: **BM-survey help.docx**
  

• How should we create a common help text with some local details?

• There should be a meeting at least within a country

• Should we arrange a webinar on some of the questions and issues e.g. in March 2024?
BM2023 Survey / Please join us

On EUNIS Task Force page
https://www.eunis.org/task-forces/benchmarking/
you can fill in a form to register for round BM2023
(it is a Microsoft forms)

Know your numbers!