

BencHEIT survey 2024

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Public version

BencHEIT survey 2024

Content of these slides

- 3 Participation, principles, and process of the survey
- 9 Findings on costs, volumes and longitudinal development

EUNIS BencHEIT Task Force

- Mr. Ilkka Siissalo, University of Helsinki, Chairman
- Mrs. Yvonne Kivi, University of Helsinki, Secretary
- Mr. Kari Kataja, Häme University of Applied Sciences
- Mr. Tore Langeland, Norwegian University of Science and Technology
- Mr. Ole Langfeldt, Norwegian University of Science and Technology
- Mr. Jussi-Pekka Pispä, Tampere University
- Mr. Teemu Seesto, Network of Finnish Universities' Chief IT Officers
- Mr. Thomas Sutter, University of Zürich
- Mr. Raimund Vogl, University of Münster

BencHEIT Survey / Survey statistics

VAT included	2024
Participation UNI	28
Average IT cost (€)	28,8 M€
Participation UAS	13
Average IT cost (€)	6,0 M€



BencHEIT Survey / Survey statistics

- BM2024 results for universities (28)
 - Average IT costs of organisation 28,8 M€
 - Staff FTE between 780 – 7 900
 - IT costs per degree 850€ – 14 250€
 - IT costs / HEI budget 2,9% – 20,0%
 - IT staff 2,2% – 7,8% from total staff

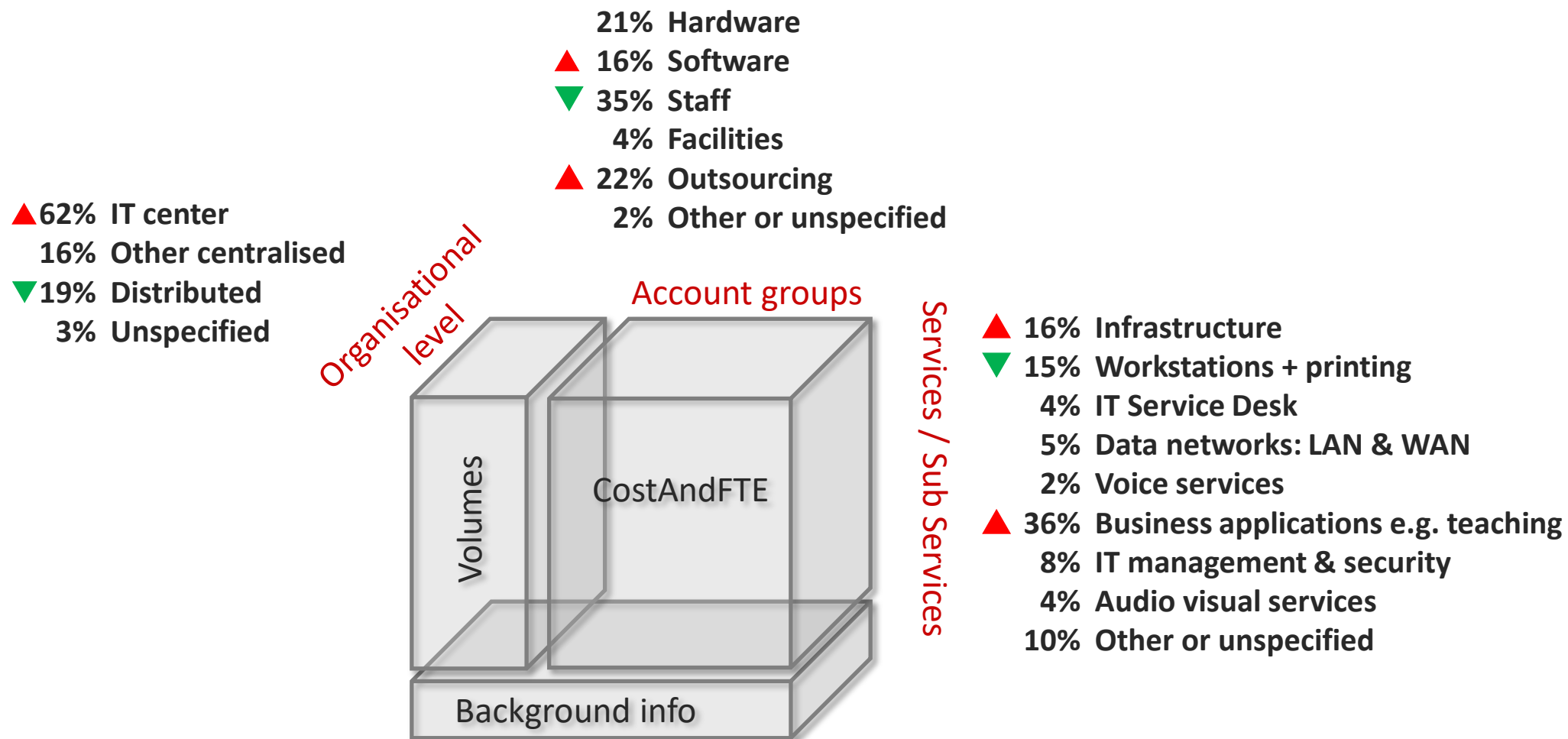
VAT included
- 13 Finnish universities of applied sciences
 - Average IT costs of organisation 5,1 M€
 - Staff FTE between 150 – 1 106
 - IT costs per degree 1 885€ – 5 580€
 - IT costs / HEI budget 6,1% – 11,5%
 - IT staff 1,0% – 5,7% from total staff

VAT 0%
(Finnish UNI&/UAS's do not pay VAT)

BencHEIT Survey / The survey

- Free of charge
- A survey on IT costs and volumes of higher education institutes.
- Invented, developed and managed by CIOs (within EUNIS community)
- EUNIS membership: 25 participants are EUNIS members.
Please consider applying membership (just 600€)
- Participants see the analysis and each others complete data.
- Cash flow based → fluctuation between years especially for one organisation.

BencHEIT Survey / Dimensions and share of costs* (BM2024)

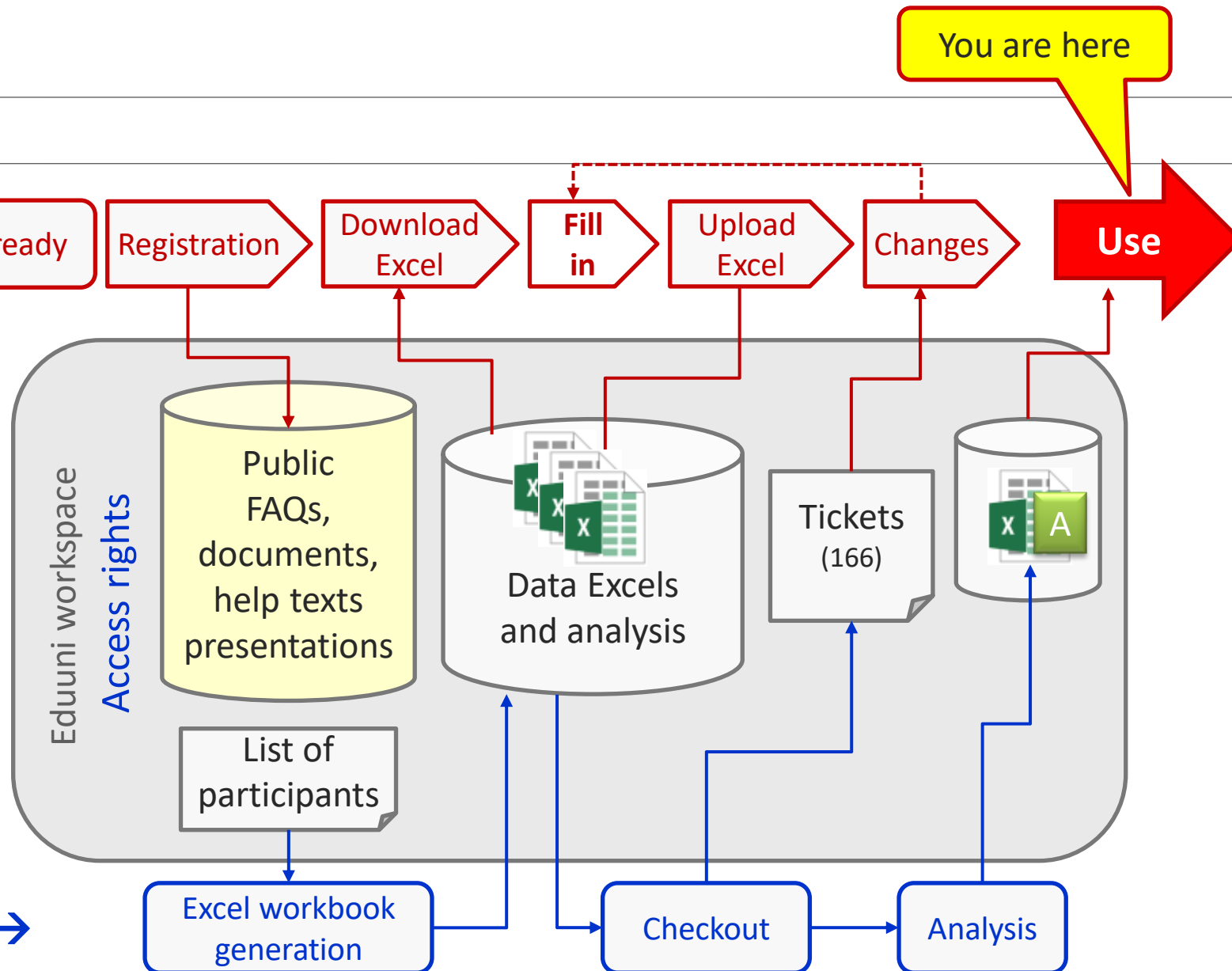


BM Survey / How it works?

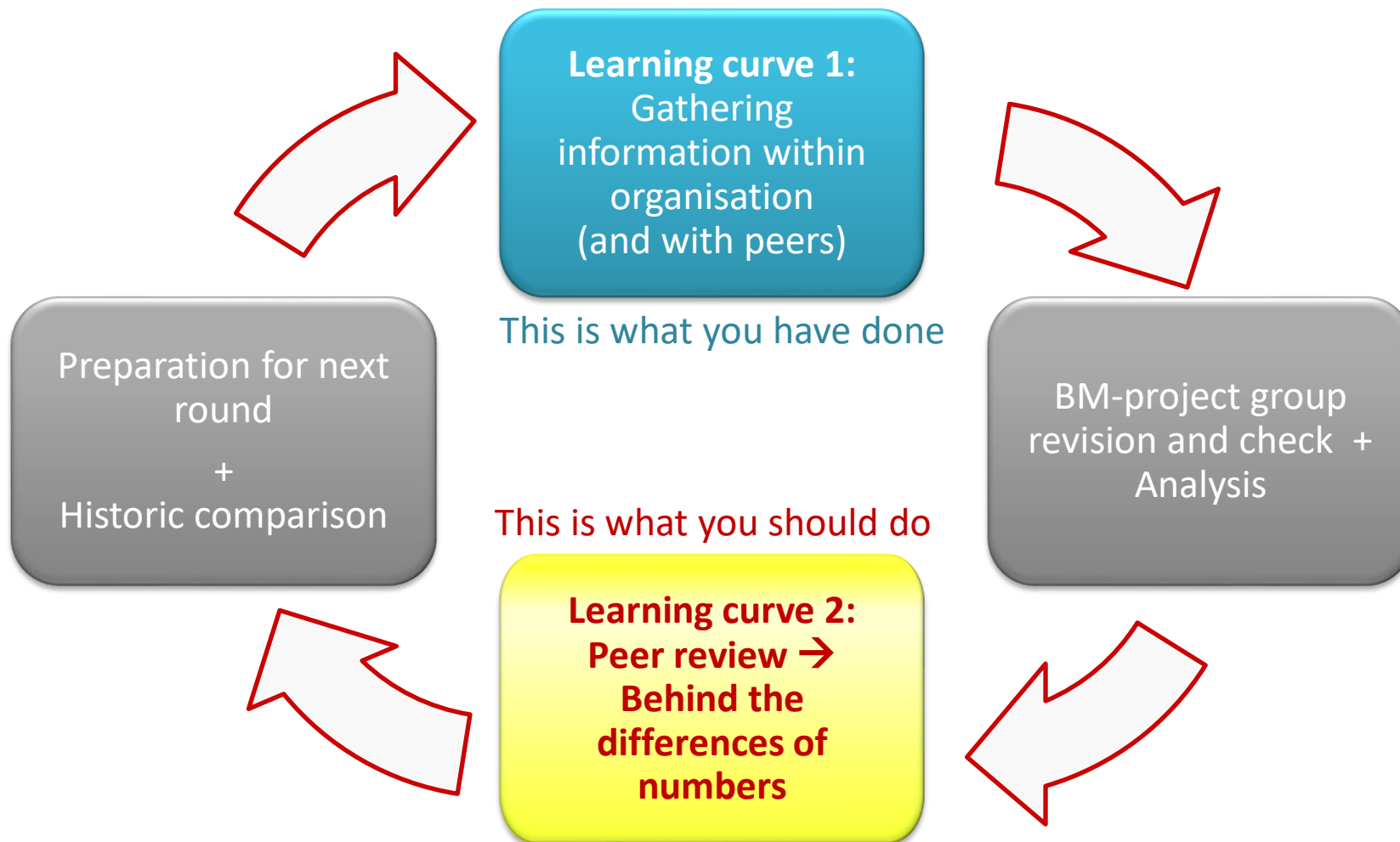
Participants → do

- permission & promotion
- commitment
- objectives
- if with others → “playbook”

Project group does →



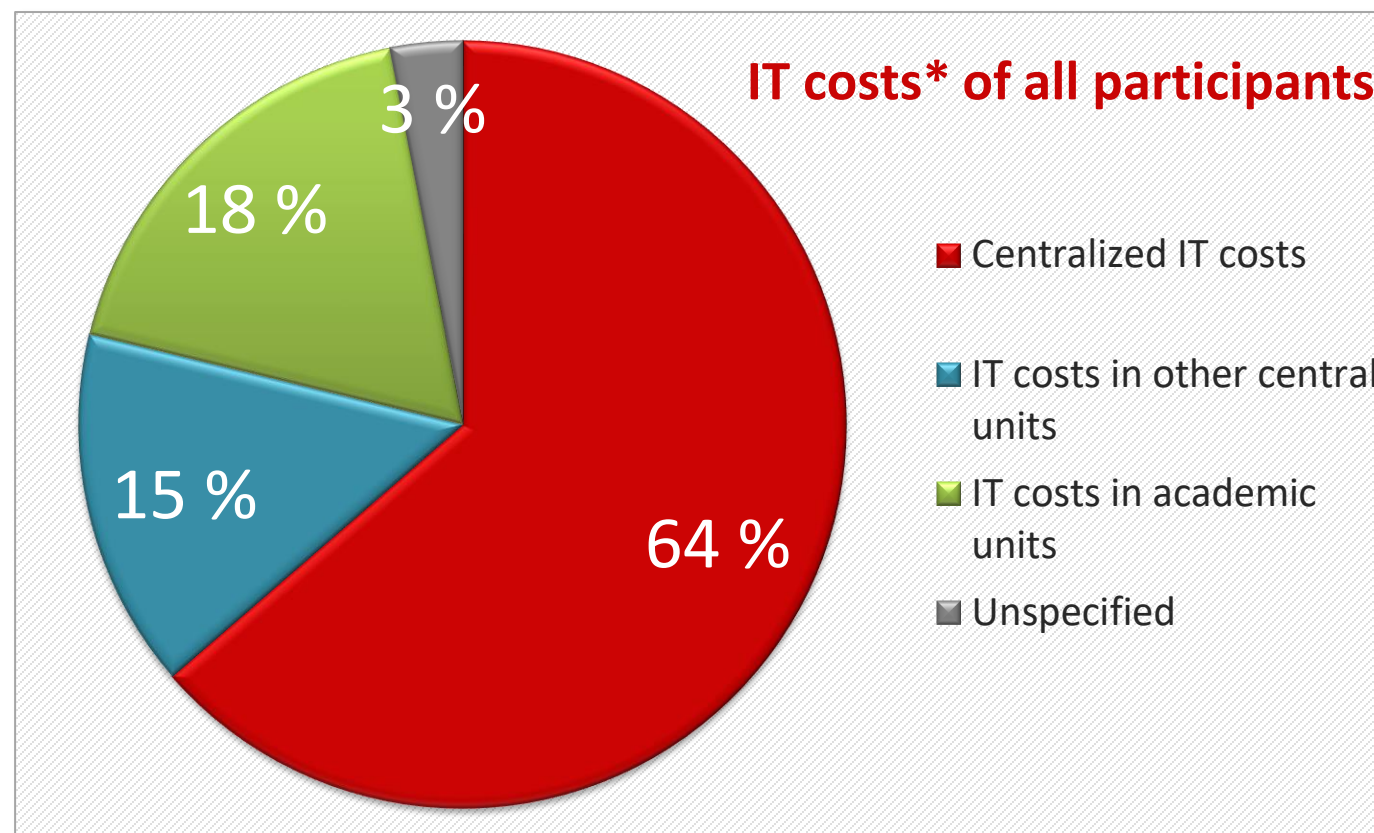
BencHEIT Survey / The process



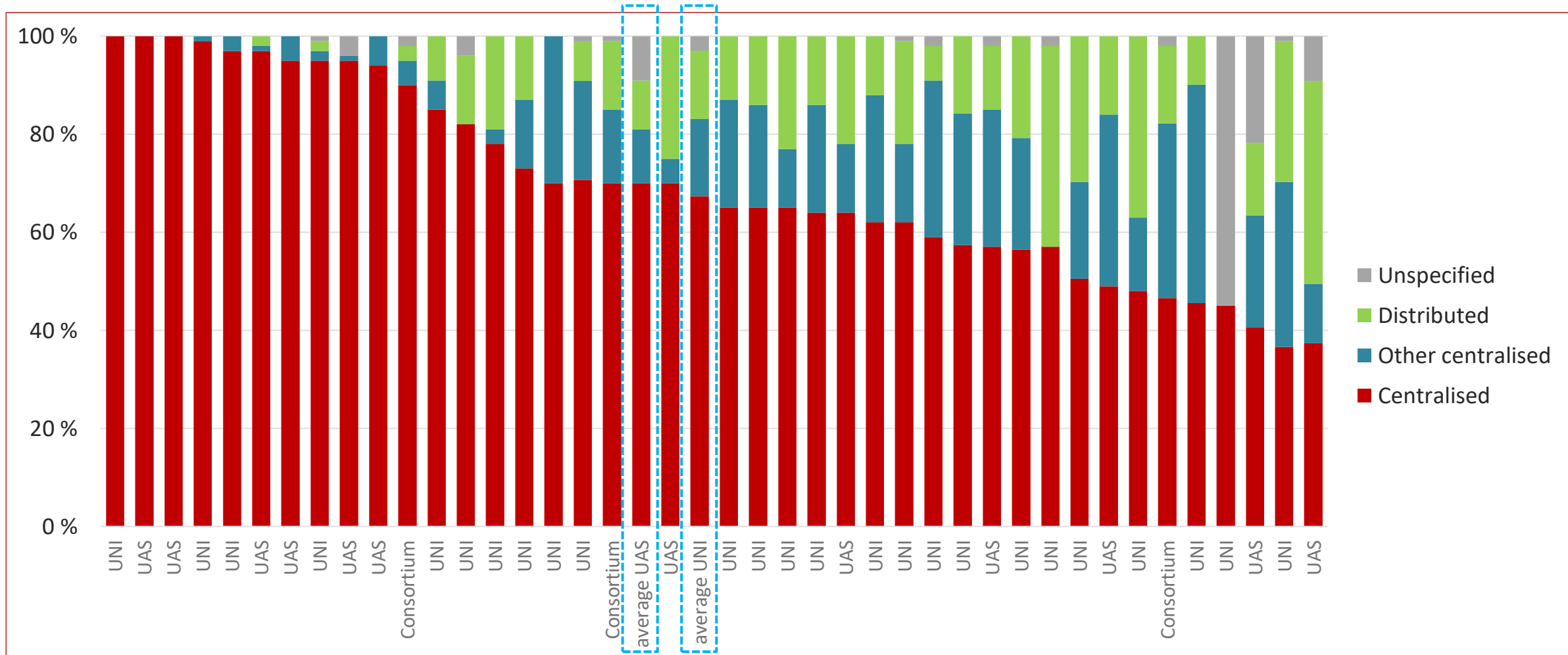
BM2024 – Findings for discussion

Next few slides with aggregated data by ...

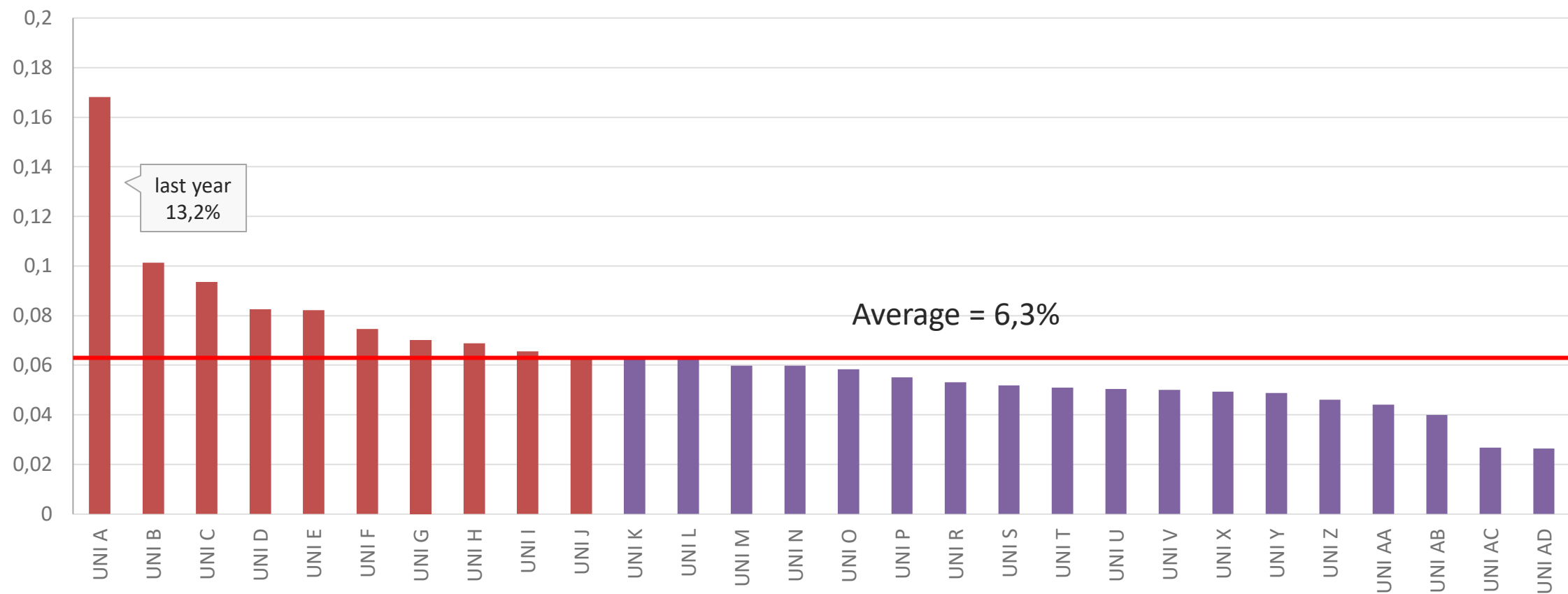
- ❖ Year
- ❖ Country
- ❖ University size
- ❖ etc....



BM2024 – IT costs by organisational group

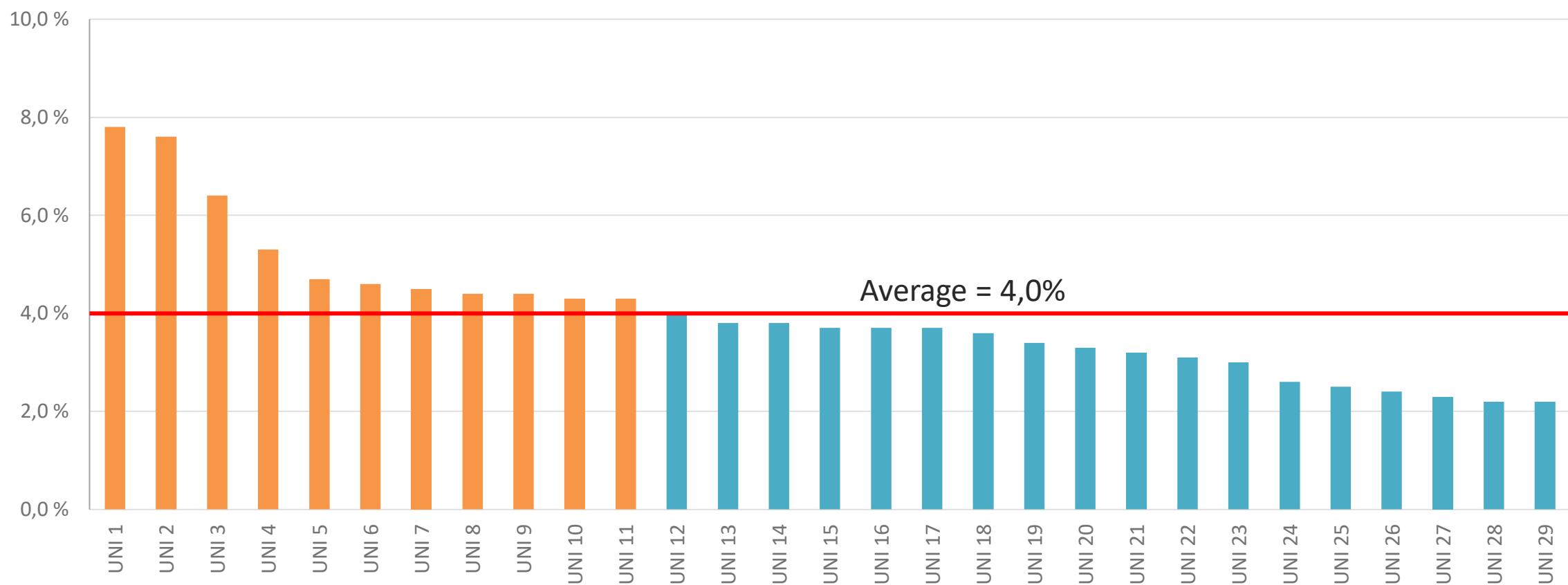


BM2024 – Universities' IT costs' share from HEI's operational costs



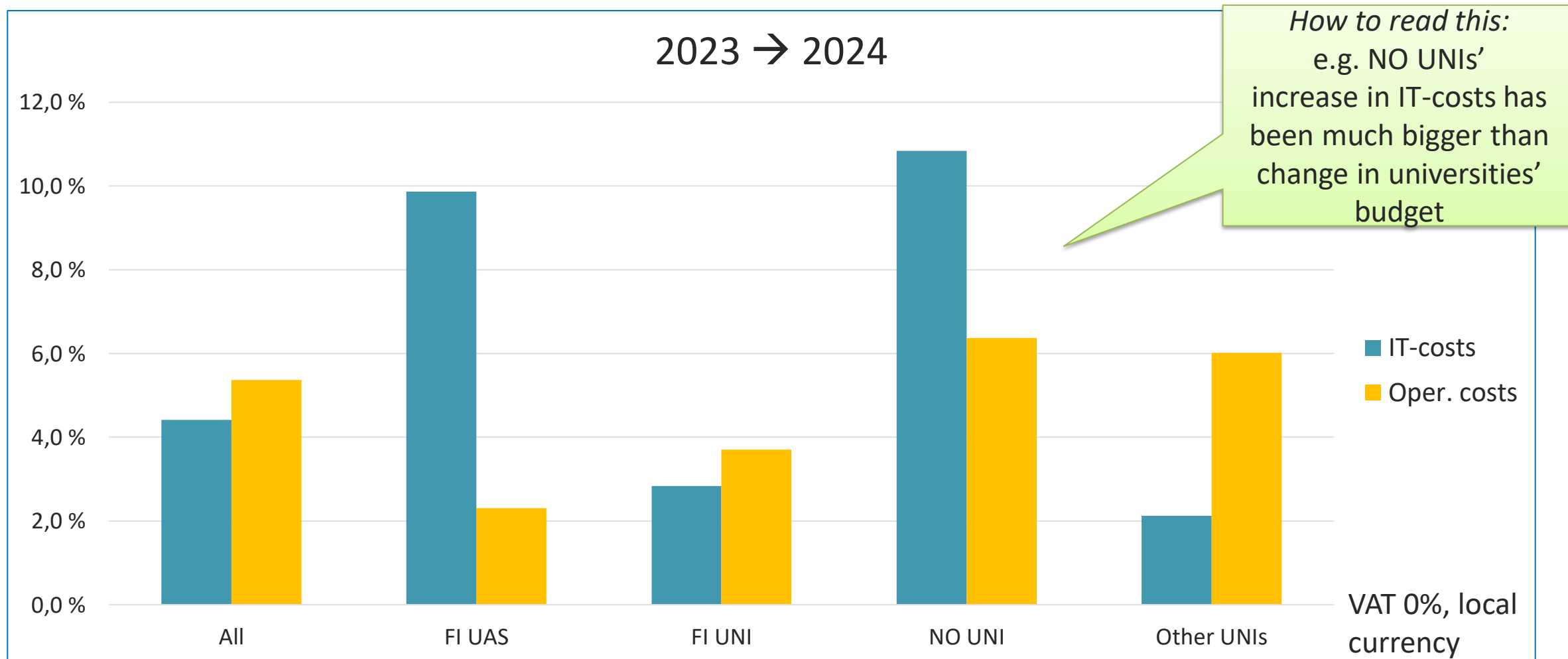
VAT 0%, local currency

BM2024 – Universities' IT FTE's share from HEI's staff

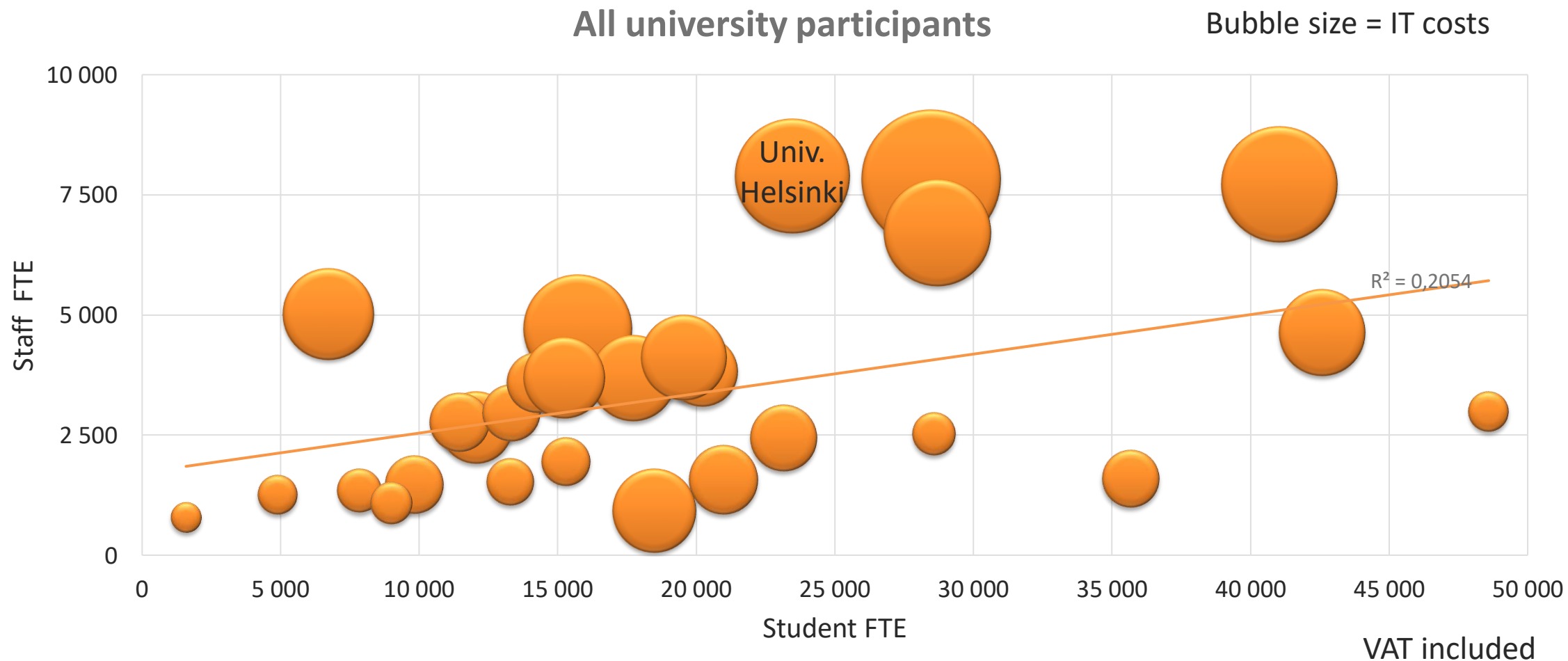


VAT 0%, local currency

BM2024 – Development of HEIs' operational costs and IT costs

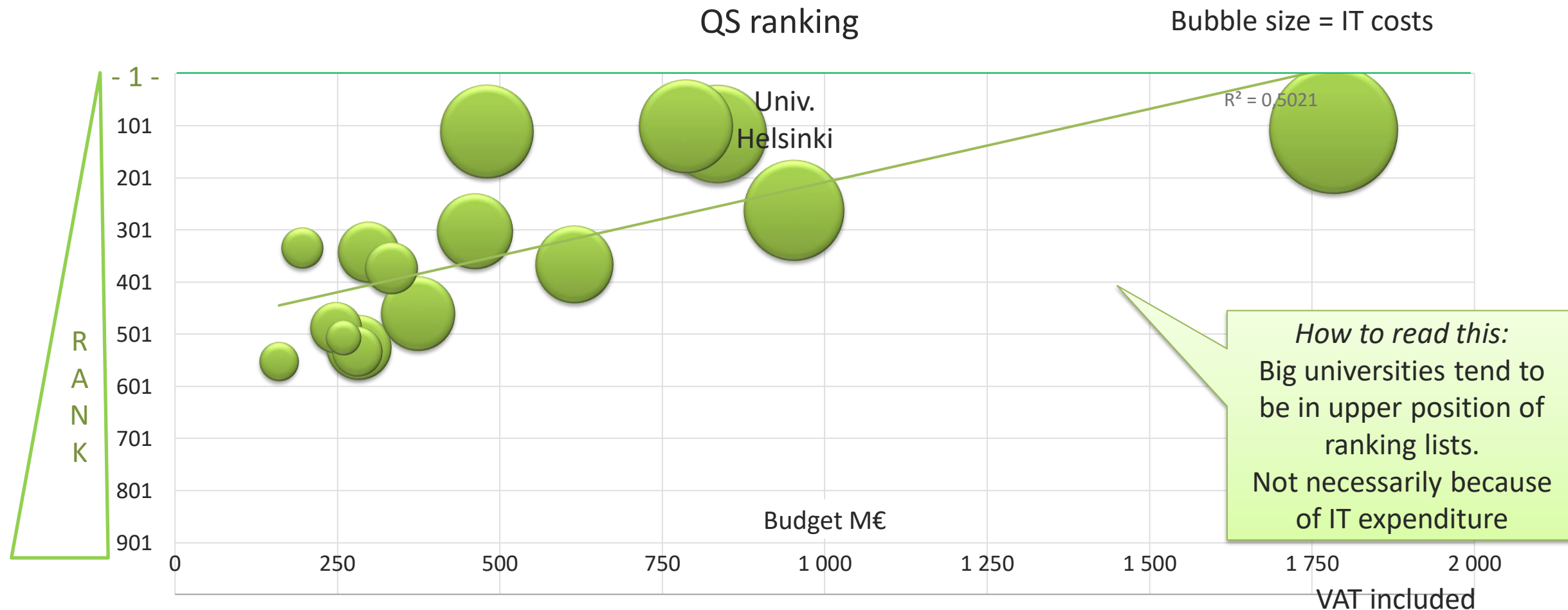


BM2024 – Universities: Student FTE vs. Staff FTE + IT costs



BM2024 – Universities: Uni budget vs. Ranking + IT costs

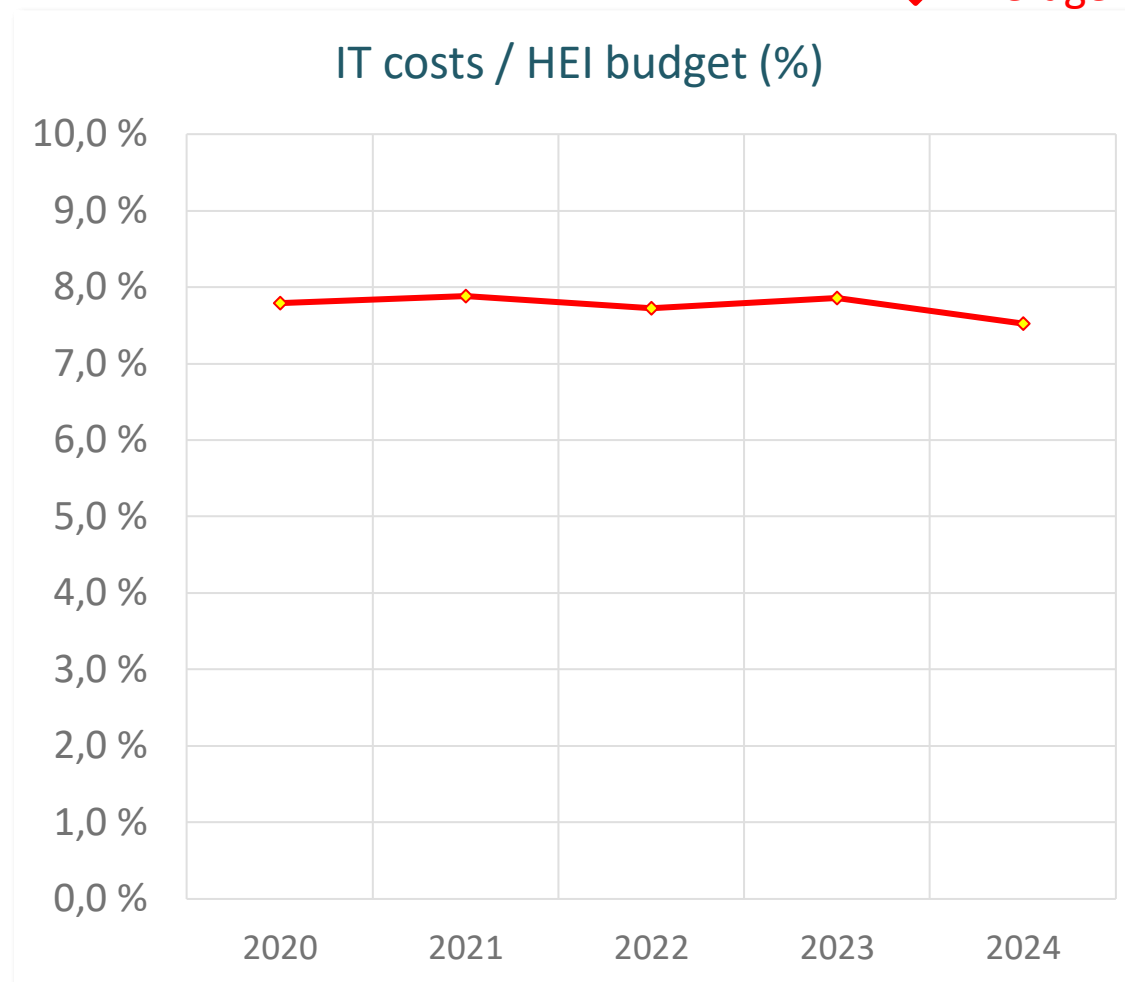
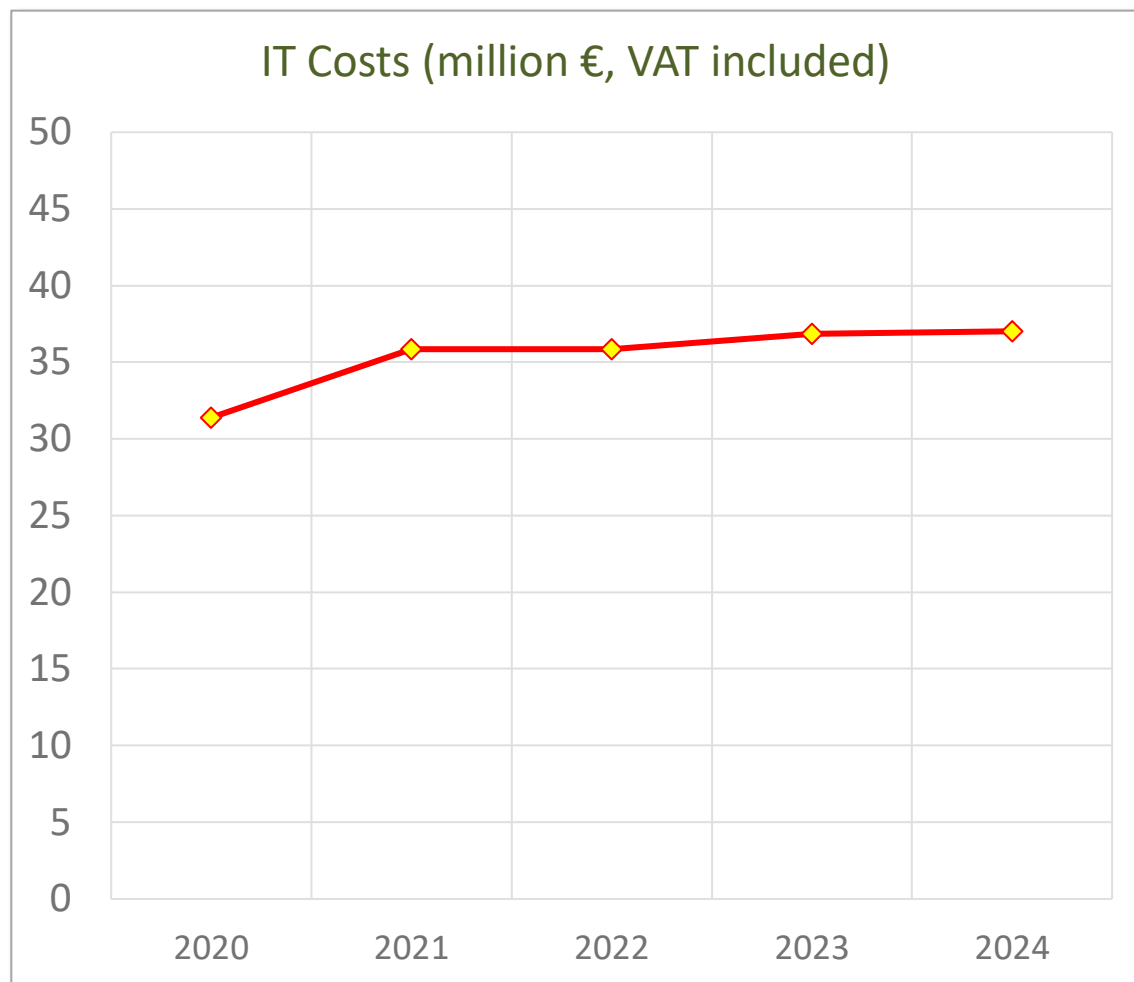
<https://www.topuniversities.com/world-university-rankings>



BM2024 – UNIs' IT costs 2020-2024 (15 universities)

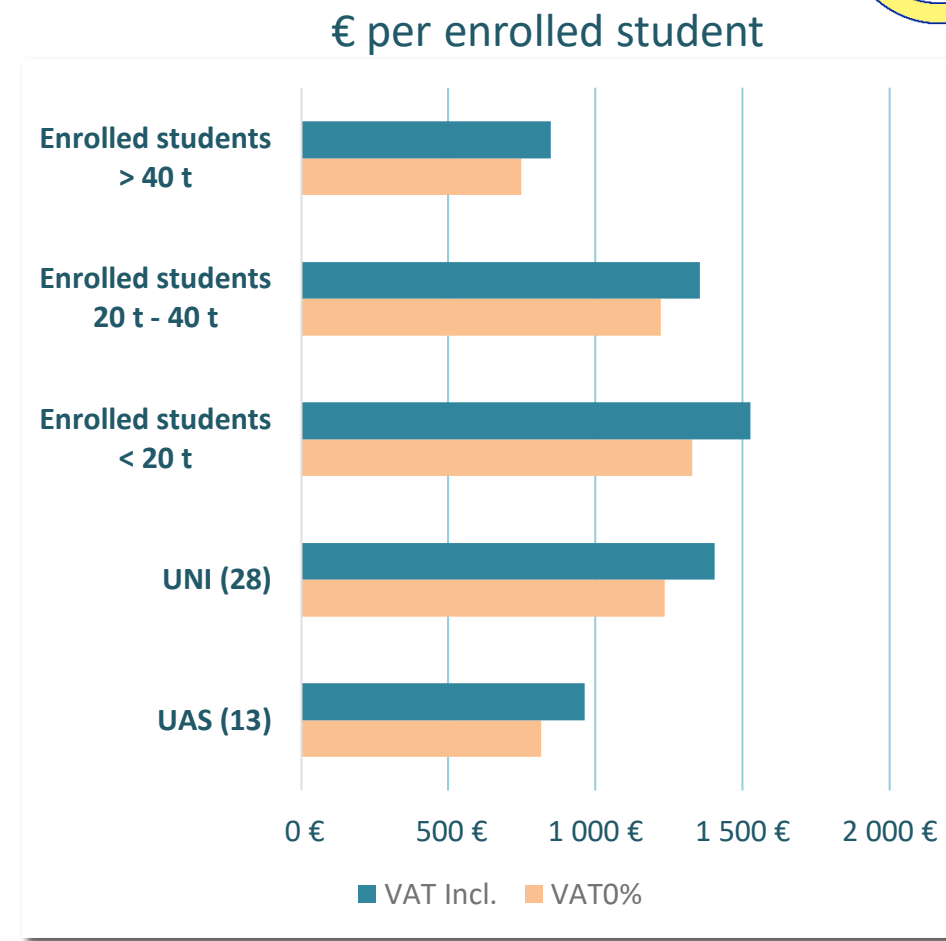
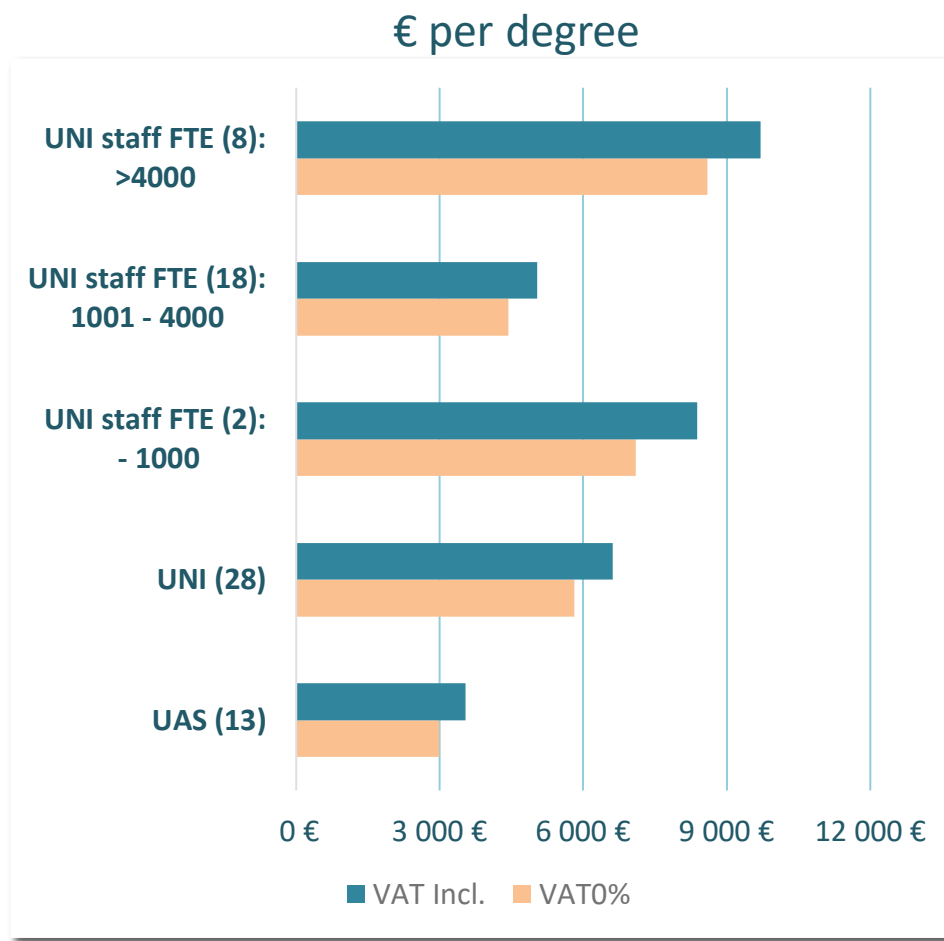
5 consecutive years

◆ Average

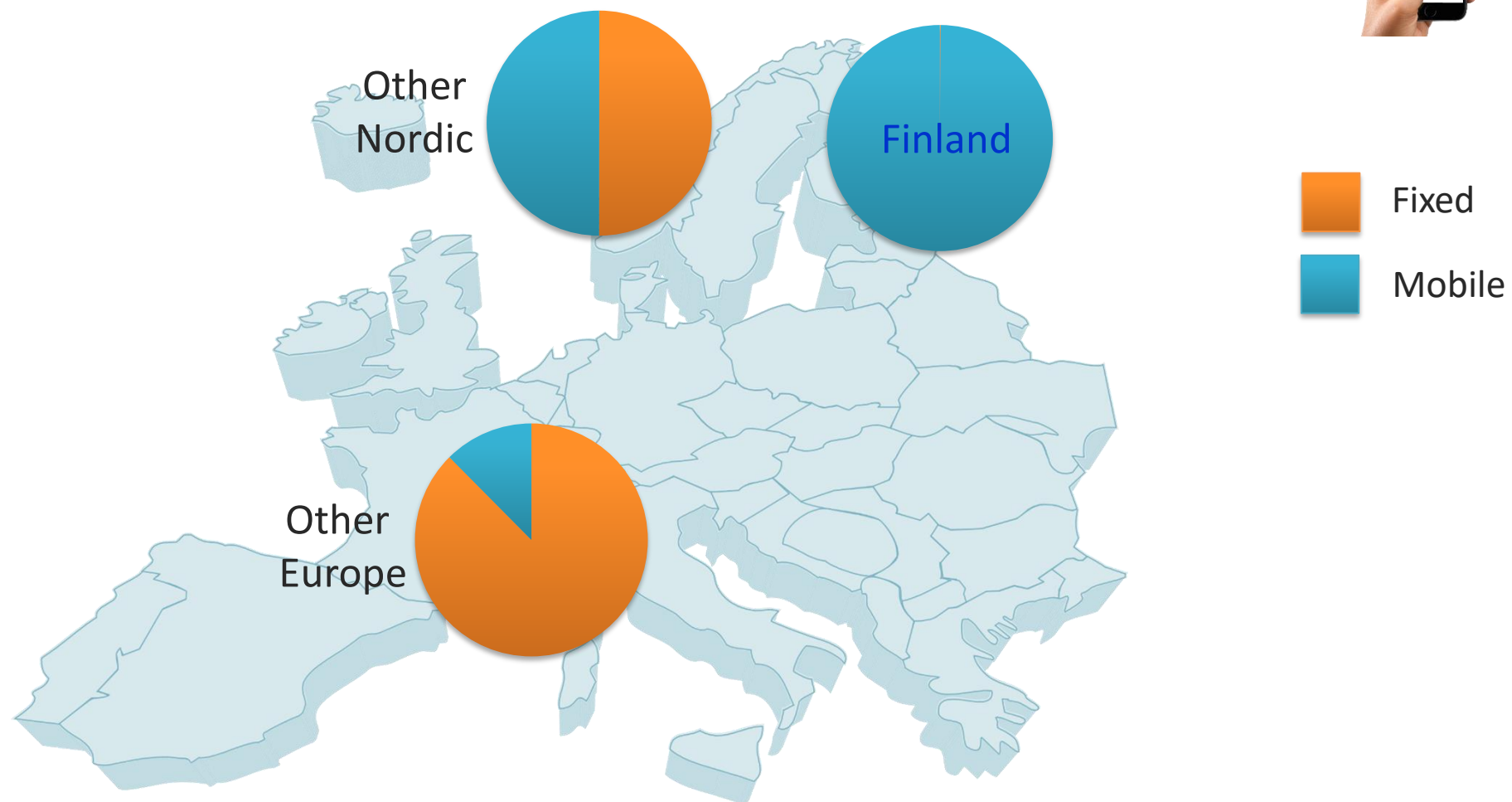




BM2024 – IT costs per degree & enrolled student



BM2024 – Number of voice connections



BencHEIT Survey

**Know your
numbers!**

Thank you!

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