

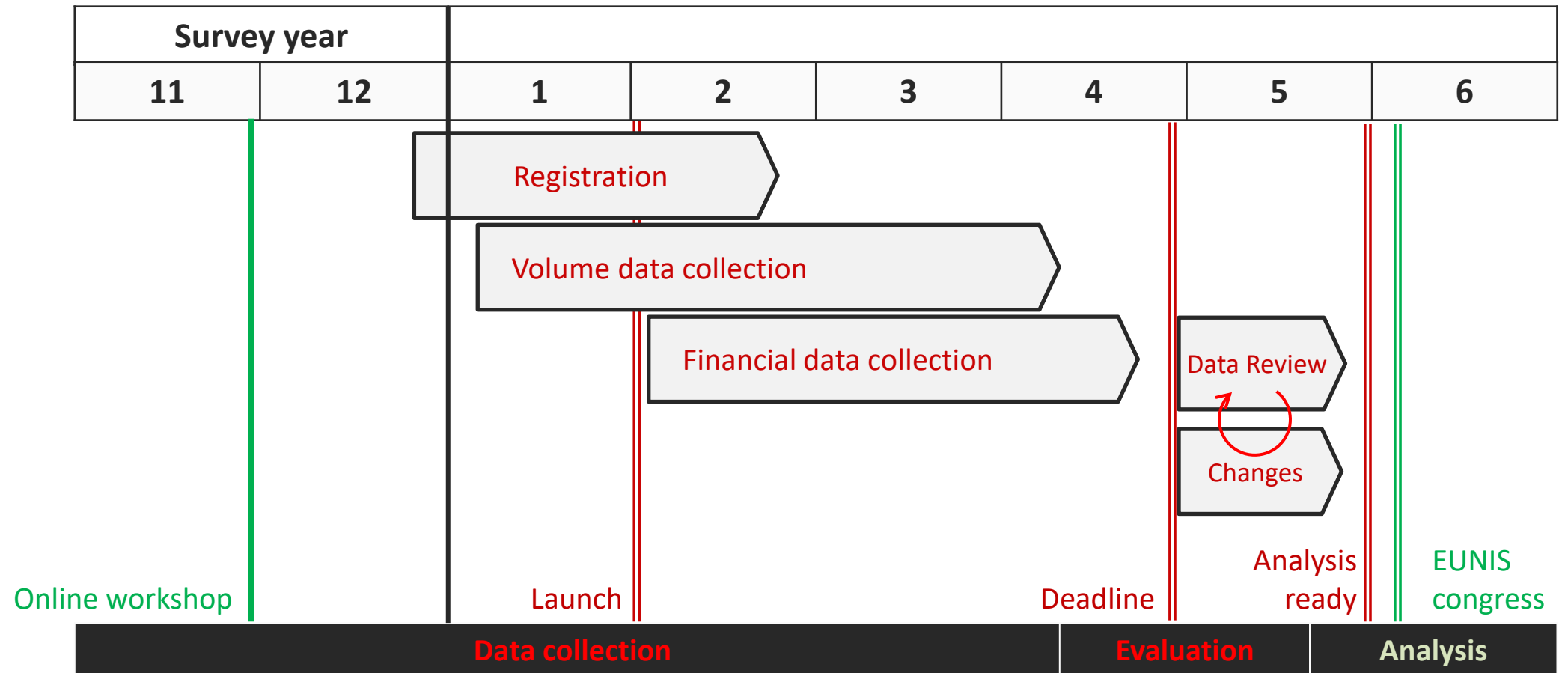
EUNIS BencHEIT Survey

Ilkka Siissalo, CIO, University of Helsinki

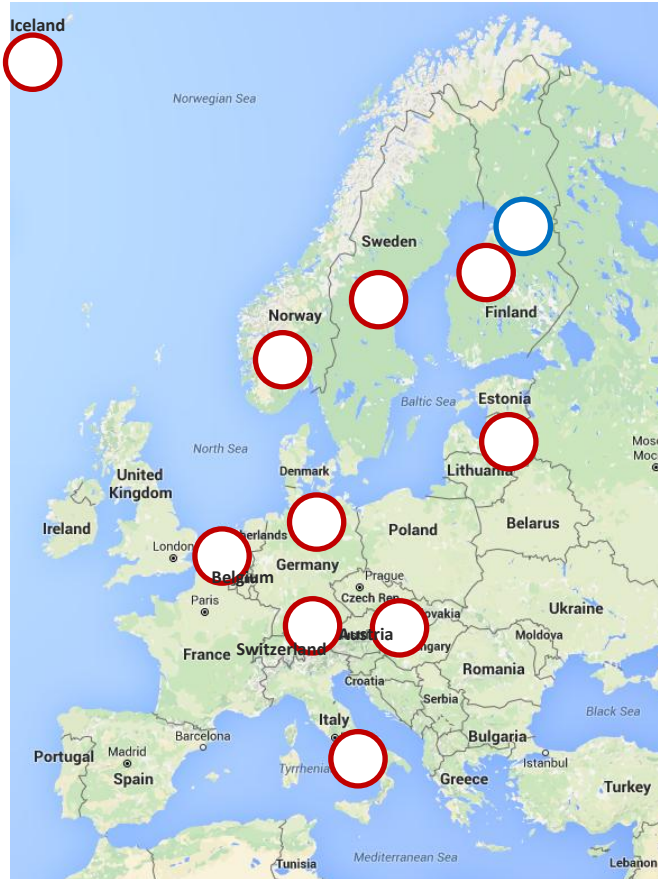
BencHEIT Survey / The survey

- Free of charge
- A survey on IT costs and volumes of higher education institutes.
- Invented, developed and managed by CIOs (within EUNIS community)
- No need to be EUNIS member
- Only the participants see the analysis and each others complete data.
- Cash flow based → fluctuation between years especially for one organisation.

BM Survey / Timetable



BencHEIT Survey / Participation and Survey statistics



- 24 universities
- 12 universities of applied sciences
(all from Finland)

	Min	Average	Max
Total staff FTE	940	3 740	9 000
IT Staff share from total staff	1,6 %	3,8 %	7,4 %
IT costs of organisation	7,3 M€	32,6 M€	96,6 M€
IT costs / HEI budget	3,0 %	7,2 %	15,5 %
IT costs per degree	1 566 €	3 428 €	7 735 €

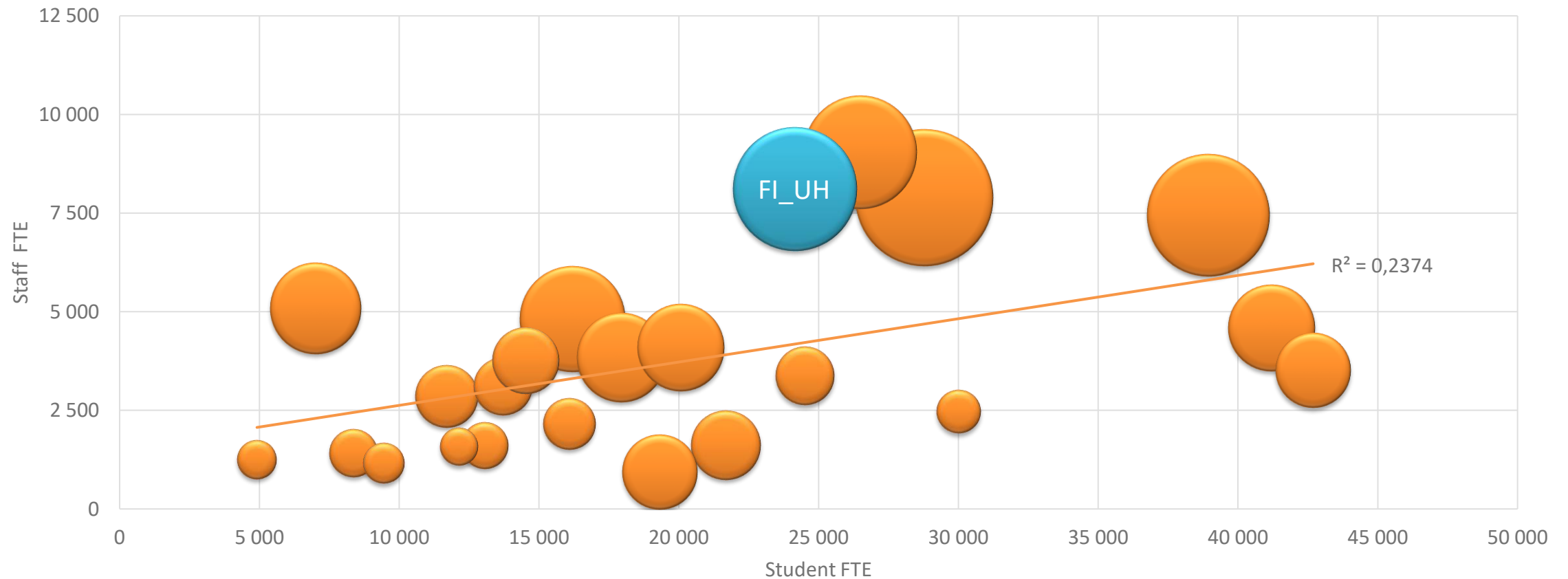
VAT included

BM2025 – Universities: Student FTE vs. Staff FTE + IT costs

+ 12 Finnish universities of applied sciences

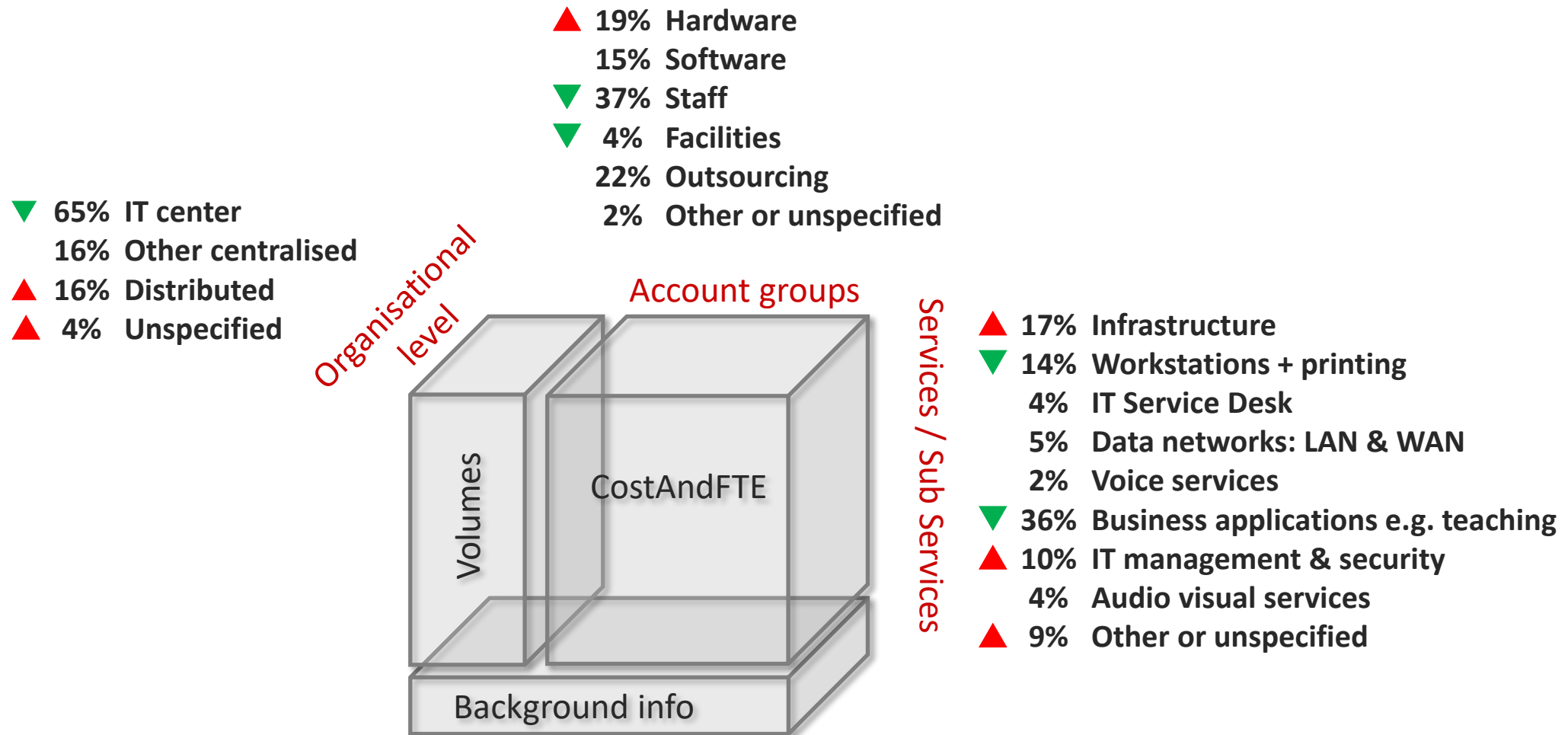
All university participants

Bubble size = IT costs



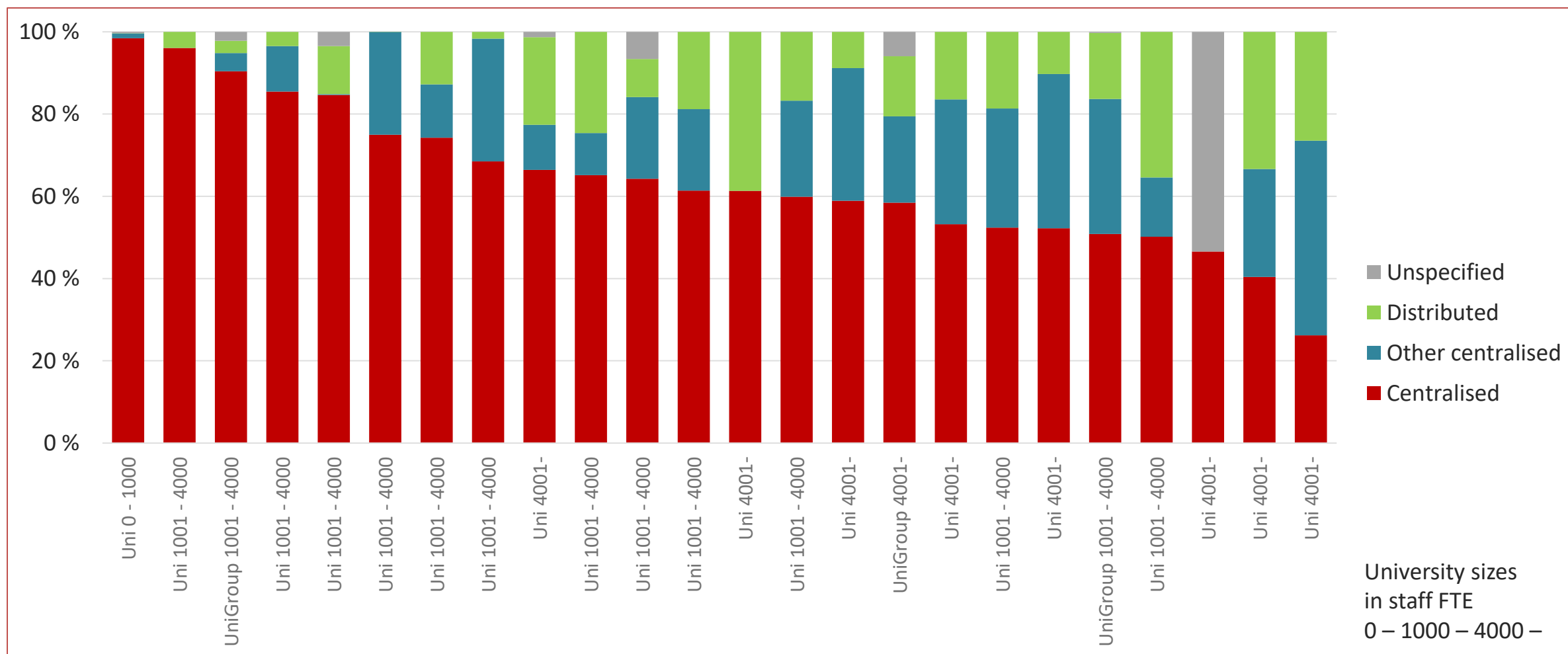
BencHEIT Survey / Dimensions and share of costs* (BM2025)

▲ ▼ all changes to
previous year less than 2%

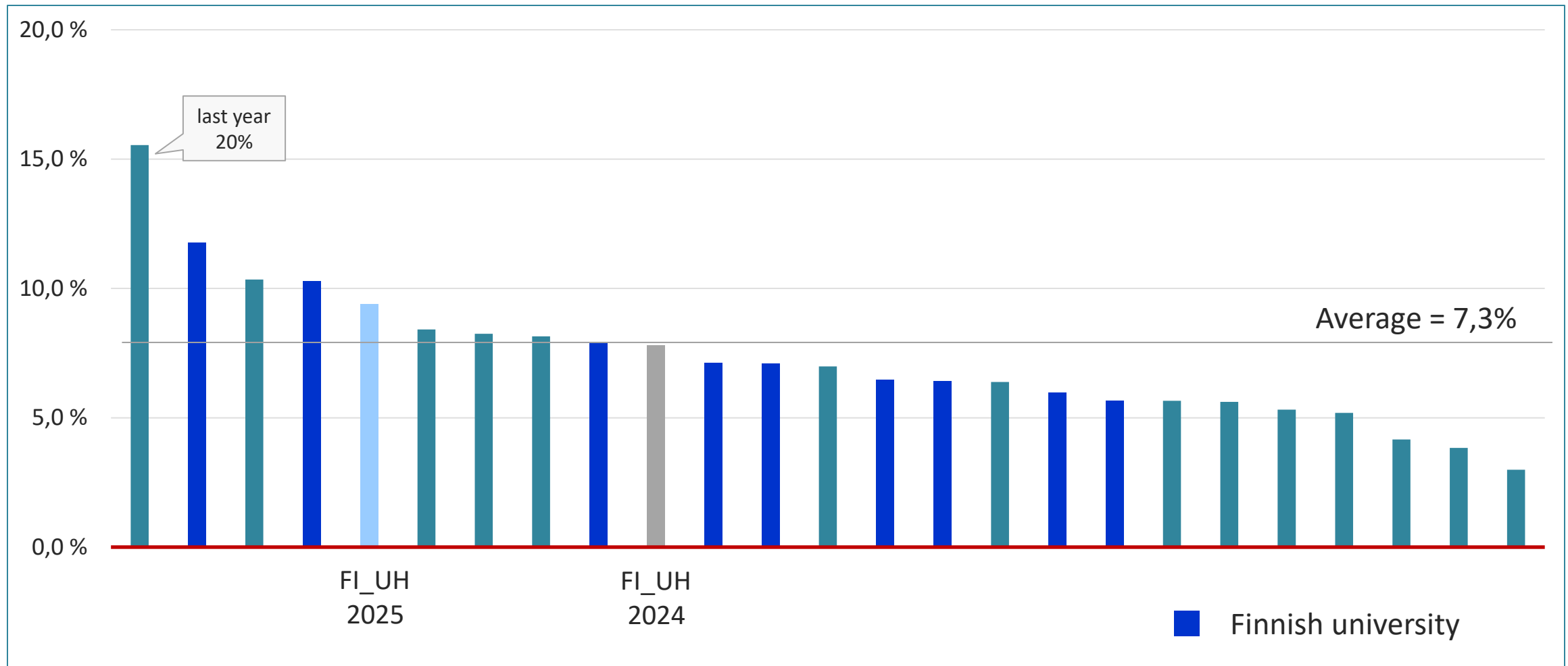


* share of IT costs, VAT included, reoccurring participants

BM2025 – IT costs by organisational group

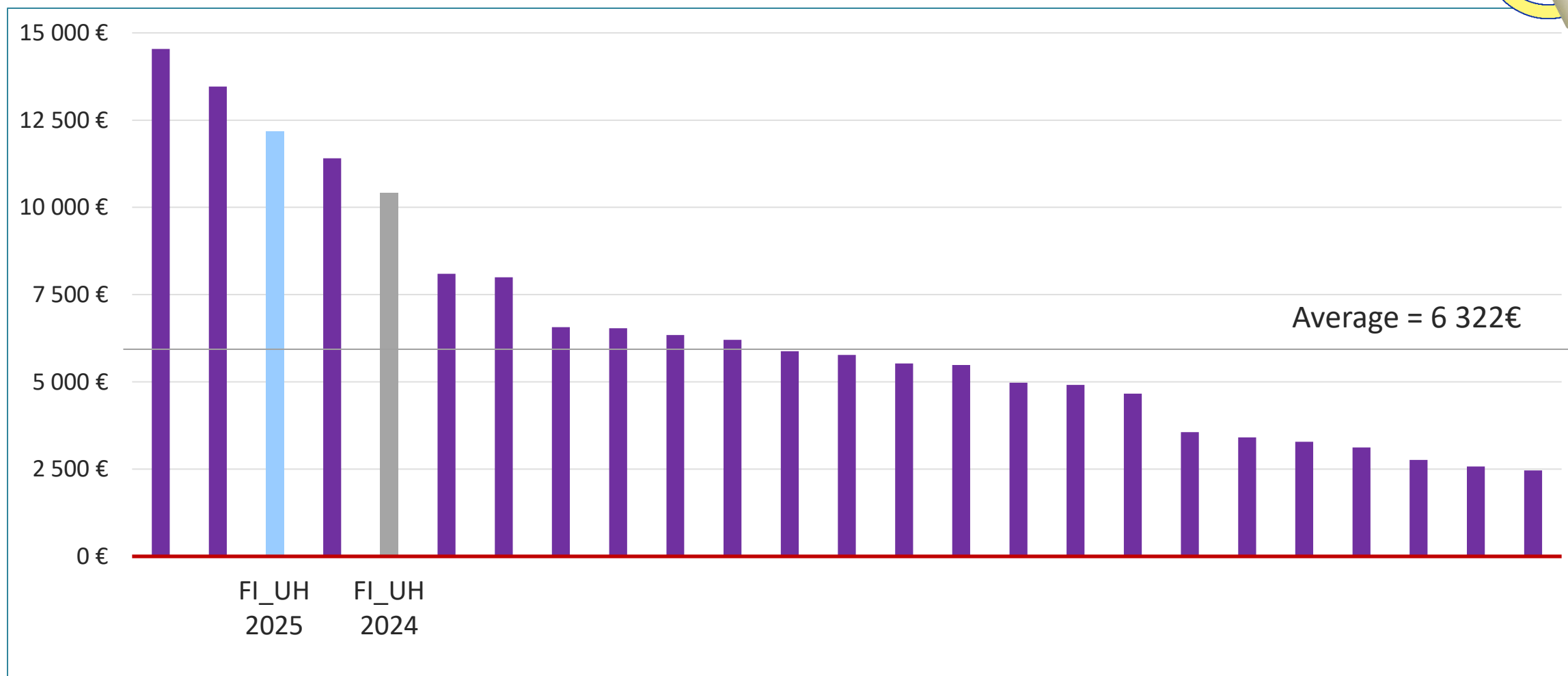


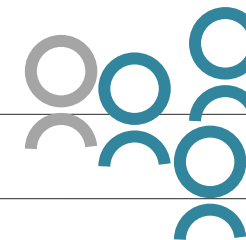
BM2025 – Universities' IT costs' share from HEI's operational costs



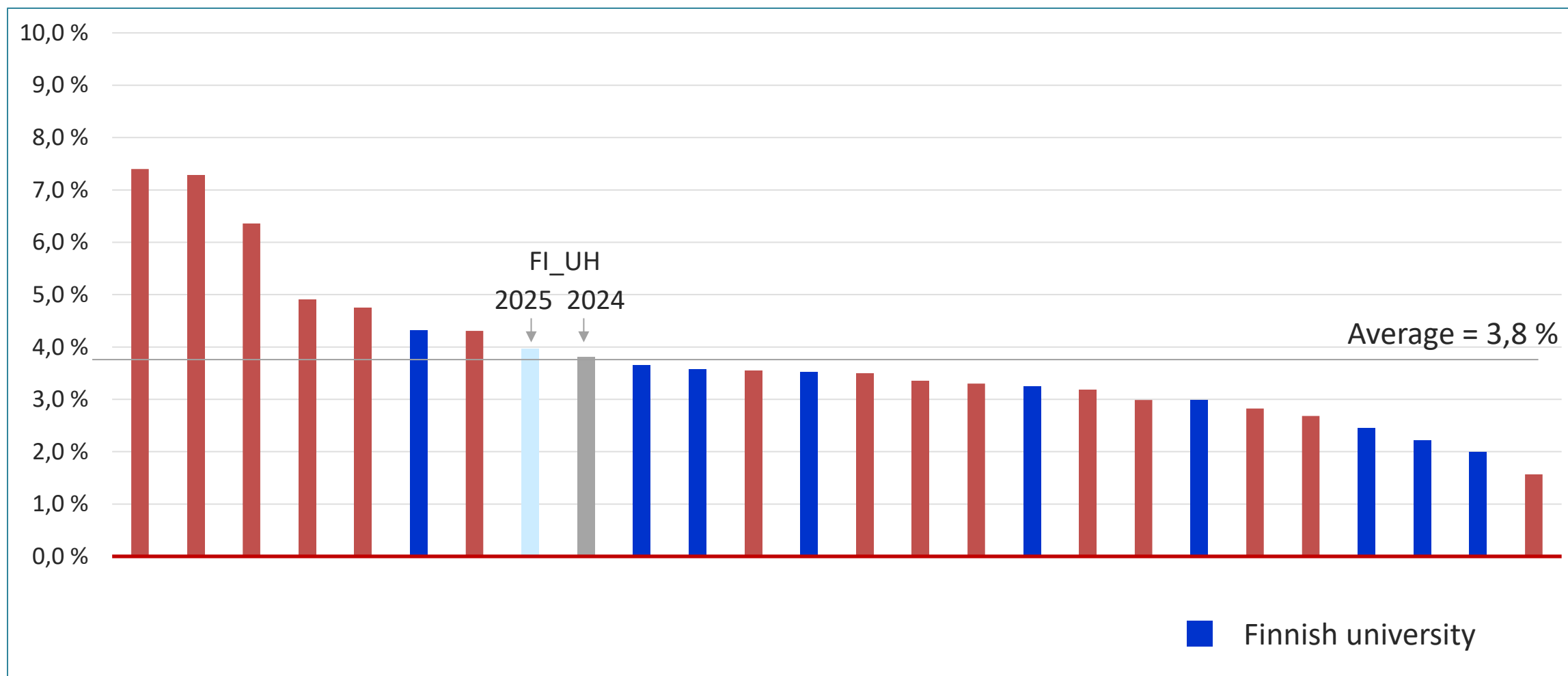


BM2025 – Universities' IT costs' per degree

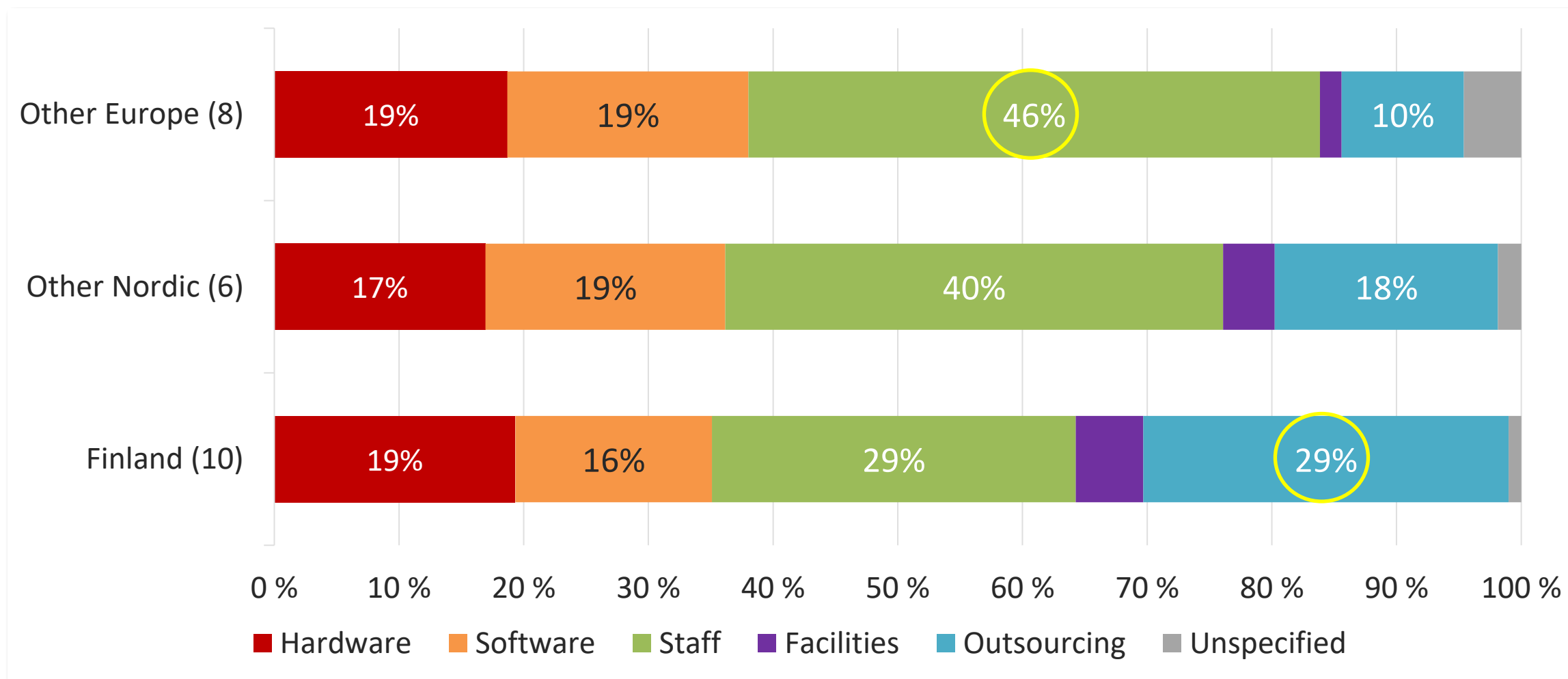




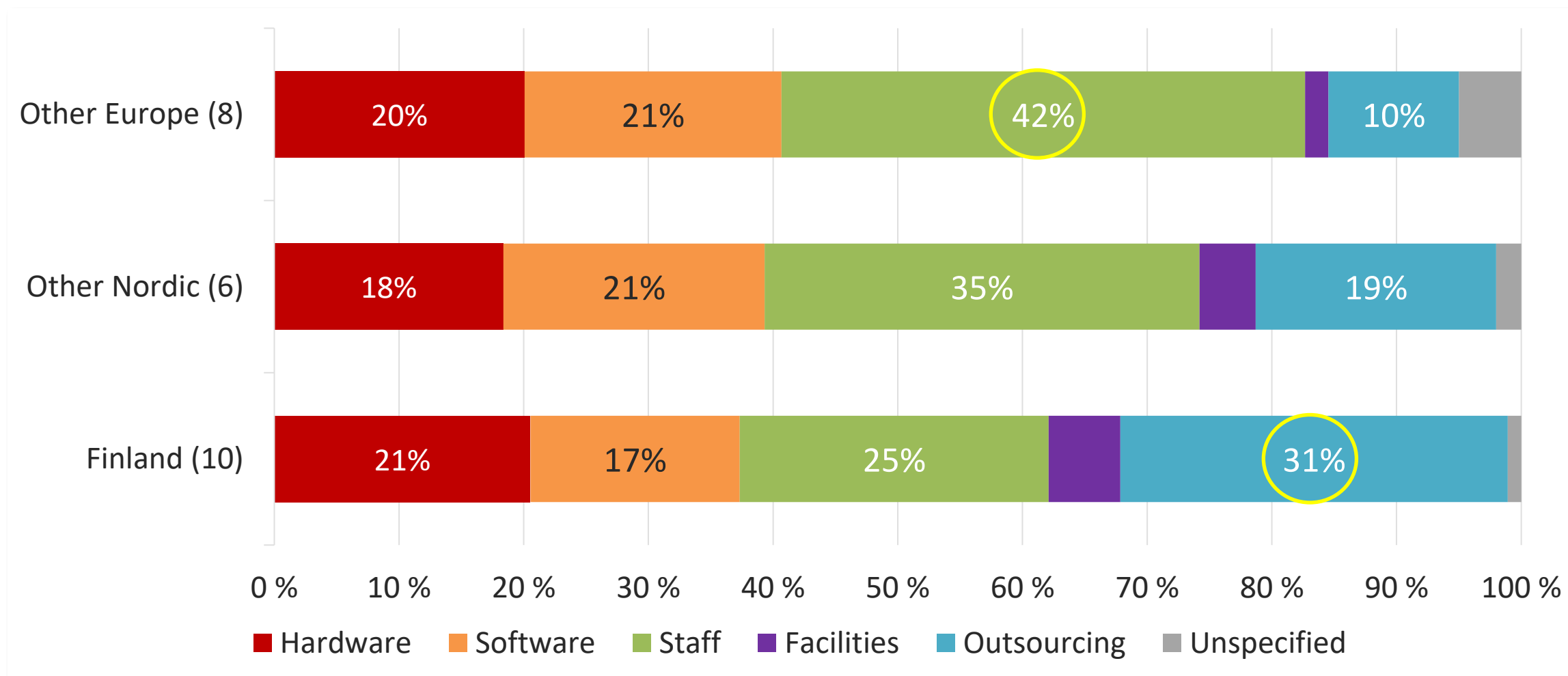
BM2025 – Universities' IT staff / total staff



BM2025 – IT costs by account group in universities

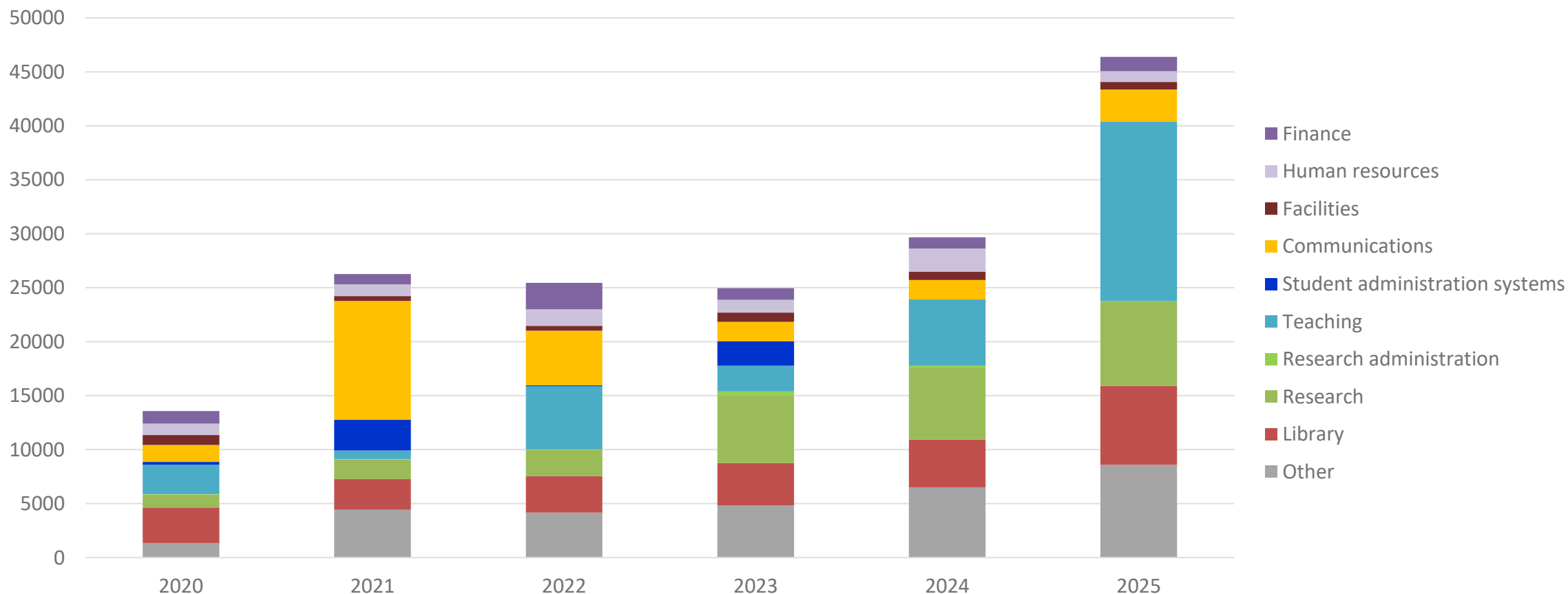


BM2025 – IT costs by account group in universities



BM-survey / Longitudinal analysis / Case: University of Helsinki

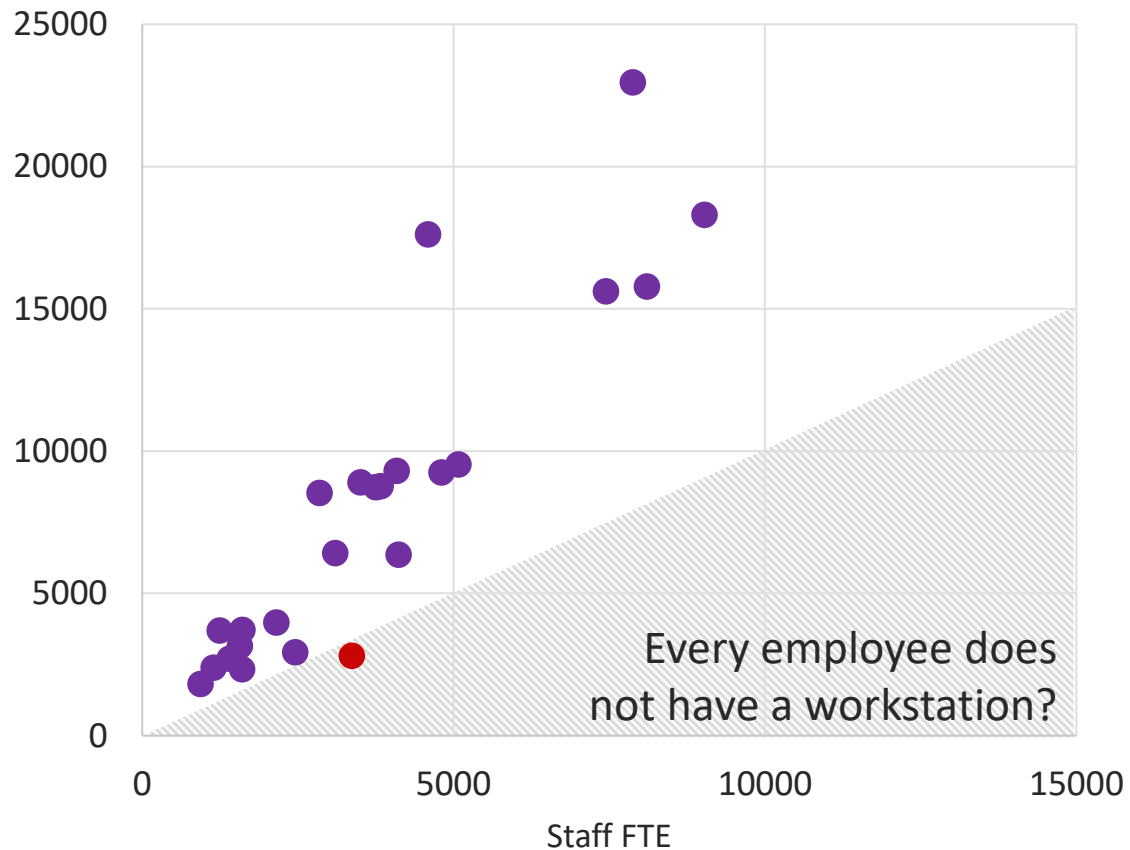
Business applications (1000 EURO)



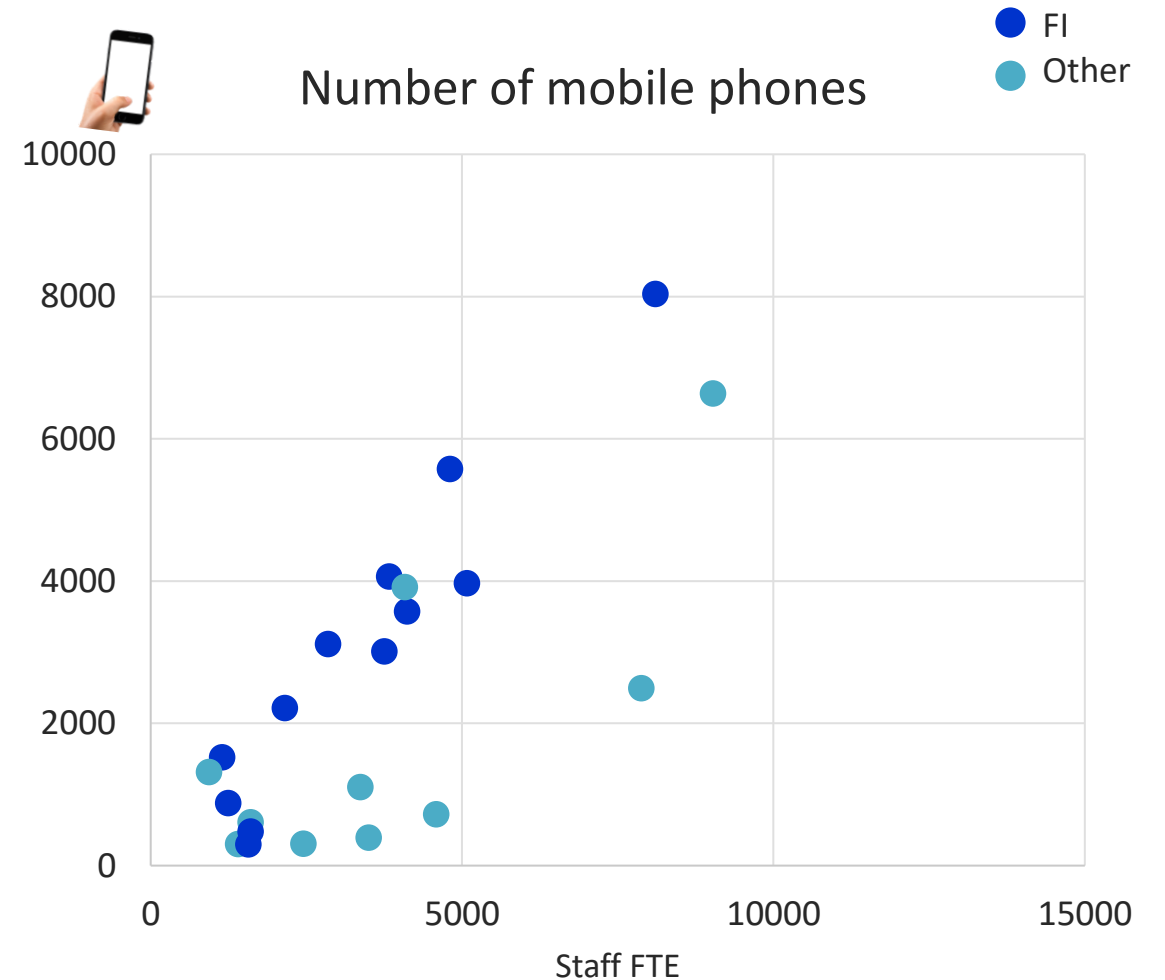
BM2025 – Number of devices



Number of Workstations



Number of mobile phones



BencHEIT – For discussion

- In order for BencHEIT to continue we need
 - Help marketing the survey: local actives to promote peers, local universities and at the conferences etc.
 - People who are willing to commit to the project group's work
 - Particularly a person to do/use analysis model
 - Work time roughly 3 working weeks
 - Busy times: January (data collection Excells to participants) and May (data revision and analysis)
- BencHEIT in the future
 - Reporting tools could be other than Excel
 - Keep in mind historical data
 - Does not have to be so closely linked to Finland

BencHEIT – Discussion

- BencHEIT and EUNIS
 - What will the collaboration look like in the future?
 - At the moment we are under EUNIS website, use EUNIS newsletters (both for our own community and the whole EUNIS community)
 - Will we continue to collaborate in the future?
 - Will EUNIS help promote the survey?
 - BencHEIT and the other EUNIS SIGs?
 - Is there potential for collaboration between the SIGs?
 - How can we help each other?

BencHEIT Survey

Know your numbers!

Thank you!

bencheit@eunis.org

